

CITY OF NEWBURGH
COUNCIL MEETING AGENDA

March 25, 2013

7:00 pm

Mayor:

1. Prayer
2. Pledge of Allegiance

City Clerk:

3. Roll Call

Presentations:

4. Andrew Dalon, Irish folk singer/dancer

Proclamation:

5. Women's History Month

Communications:

6. Approval of the minutes of the March 7, 2013 work session and the March 11, 2013 City Council meeting
7. City Clerk's Report for the month of February 2013
8. Registrar of Vital Statistics Report for the month of February 2013
9. Civil Service Administrator's Report for the month of February 2013
10. Notice of Claim: Mary A. Olympia v. City of Newburgh
11. Notice of Claim: May Turner Brock v. City of Newburgh
12. Notice of Claim: Rachael Sangalli v. City of Newburgh
13. Summons and Verified Complaint: Arthur Rummell, III v. City of Newburgh

Comments from the public regarding the agenda:

Comments from the Council regarding the agenda:

City Manager's Report:

14. Resolution No. 56 - 2013
A resolution authorizing an extension regarding the rehabilitation and resale of real property known as 23 South Miller Street and 25 South Miller Street owned by Thruway Builders, Inc.
15. Resolution No. 57 - 2013
A resolution in support of an application being submitted by the City of Peekskill for a Local Government Efficiency Grant supporting the shared services program of the Mayors' Redevelopment Roundtable.
16. Resolution No. 58 - 2013
A resolution authorizing the execution of a release of restrictive covenants and right of re-entry from a correction deed issue to Habitat for Humanity of Greater Newburgh, Inc. to the premises known as 72 Benkard Avenue.
17. Resolution No. 59 - 2013
A resolution designating Mobile Life Support Services, Inc. as the designated provider of emergency medical services for the City of Newburgh in accordance with the terms of an agreement between the parties and authorizing the City Manager to execute a renewal of said agreement.
18. Resolution No. 60 - 2013
A resolution authorizing the execution of a license agreement renewal for the use of classroom space located at 22 Grand Street for the purpose of training by staff of Mobile Life Support Services, Inc.
19. Resolution No. 61 - 2013
A resolution authorizing an agreement between the City of Newburgh and Wright Risk Management Company, LLC to perform workers' compensation claims runoff services.
20. Resolution No. 62 - 2013
A resolution authorizing the City Manger or the Chief of Police, as the Manager's designee, to execute an inter-municipal agreement with the County of Orange confirming the City's participation in the Stop DWI Program for the period of March 14, 2013 to January 1, 2014 and providing the City of Newburgh with an award not to exceed \$1,935.00 covering 40 man hours for the first enforcement period of 2013.

21. Resolution No. 63 – 2013
A resolution authorizing the City Manger to accept donations in support of the following City of Newburgh’s events: Youth Pride Parade, Memorial Day, Fourth of July, National Night Out and the International Festival.

22. Resolution No. 64 – 2013
A resolution to express conceptual support for the application for Mill Street Partners, LLC to the Orange County Office of Community Development for funding from Orange County’s Home Affordable Housing Production Program to develop and construct the proposed mixed use development at the mid-Broadway site.

23. Resolution No. 65 – 2013
A resolution to authorize the City Manager to enter into an agreement with Hudson Baylor Corp. for recycling services.

24. Resolution No. 66 – 2013
A resolution to amend Resolution No. 223-2012, the 2013 Budget for the City of Newburgh, New York to transfer \$8,000 from Contingency from Police Department/Other Equipment in connection with the purchase of an ID Printer.

25. Resolution No. 67 – 2013
A resolution to authorize the repurchase of real property known as 10 Orchard Street at private sale to Bernadette Bush.

26. Resolution No. 68 – 2013
A resolution amending Resolution No. 223-2012, the 2013 Budget for the City of Newburgh, New York to transfer \$5,200.00 from contingency to Downing Park/Other Services in connection with hiring of a part-time staff person.

Old Business:

New Business:

Public Comments Regarding General Matters of City Business:

Further Comments from the Council:

Adjournment:

A regular meeting of the City Council of the City of Newburgh was held on Monday, March 11, 2013 at 7:00 P.M. in the third floor Council Chambers at City Hall, 83 Broadway, Newburgh, NY.

The Prayer was led by Pastor Rosie Andrews followed by the Pledge of Allegiance.

Present: Mayor Kennedy, presiding; Councilwoman Angelo, Councilman Brown, Councilman Dillard, Councilwoman Lee- 5

COMMUNICATIONS

Councilwoman Angelo moved and Councilwoman Lee seconded that the minutes of the February 25, 2013 City Council meeting be approved.

Ayes- Councilwoman Angelo, Councilman Brown, Councilman Dillard, Councilwoman Lee, Mayor Kennedy- 5

CARRIED

Councilwoman Angelo moved and Councilwoman Lee seconded that the Notices of Claims be referred to the Corporation Counsel with power to act.

Ayes- Councilwoman Angelo, Councilman Brown, Councilman Dillard, Councilwoman Lee, Mayor Kennedy- 5

CARRIED

COMMENTS FROM THE PUBLIC REGARDING THE AGENDA

Janet Gianopolous commented about Agenda Item #4, the approval of the minutes from the February 25th meeting. She wanted to know why the council approved the submittal of an application for funds to conduct a youth program that would service 10 White children, 150 Black or African-American children and 35 Hispanic or Latino children. She did not understand the breakdown.

Councilwoman Lee stated that it may have to do with the stats, especially if it is on an Orange County application. O.C. most likely would like to know who the participants in the program are. She does not want to over think this matter. If we are asking the County for money, then we have to abide by their rules. She pointed out that herself and Gianopolous both know, that even colleges ask its applicants specific background information. A lot of the funding out there is based on the number of minorities in need of it.

Councilman Dillard believed that it had to do with demographics in the target areas, which are Census Tracts 3, 4 and 5. Within these census tracks the majority of the youth *are* African-American. The money is designated for the participants residing in the target areas. Also it is to provide summer employment to neighborhood youth dealing with financial hardship.

Mayor Kennedy pointed out that it is based on financial need. She is going to look into the specific program and get back to Ms. Gianopolous regarding her concerns.

Councilman Brown assured Gianopolous that it is never this council's intent to exclude *any* race of children. If any discrepancy is discovered regarding the number, then the council will change it.

**** Seated and without proper microphone coverage Gianopolous engaged in a direct dialogue with members of council****

Chuck Thomas encouraged the council to embrace the citizens of Newburgh who are working very hard on the Newburgh Illuminated event. The group would like to enter into a partnership with the City of Newburgh to share the vision with the rest of the population so that they can see Newburgh in a new light.

Ed Wolf spoke on behalf of the Newburgh Professional Business Association. A sidewalk sale is going to be held during the Illuminated event on June 22nd in Downing Park. There will be a professional crafts show highlighting the best of what Newburgh has to offer. They are very excited about it and looking for the full support from the council.

Tony Scully, President of the Downing Park Planning Committee commented. DPPC has been around for more than twenty-five years. It has worked for the enhancement of Downing Park for *all* of the residents of the City of Newburgh. DPPC is in full support of the Illuminated committee having as many activities as they would like to have in the park.

Brenda McPhail remarked that she would like the council to think first before it goes ahead and votes on Resolution #36-2013. She does not know where everyone has been for the last twenty-five years. She feels that Councilwoman Angelo is the only person who has any concern for the youth in the community. All of a sudden people are coming out of the woodwork. Ms. Angelo has always asked the community to help with the International festival. McPhail says she knows because Regina has asked her for assistance. McPhail volunteers her time because she loves this community too. If we really love Newburgh, then we ought to do something for it without looking for any dollars. She feels that if we are not going to work with Angelo then we need to save up some money, do some fundraising and seek donations and then try it again in 2014.

Kippy Boyle spoke in favor of the Illuminated festival. To date there are between eight and ten events that are scheduled throughout the city. Each event has already secured its own funding. Last year, Downing Park hosted 300 families at its annual Easter Egg Hunt. In just a couple short weeks they expect the participation of even more families at the Easter Egg event. For the park to be one of the central features of the Newburgh Illuminated is really just an expansion of all of the great things that Downing Park is already doing. She hopes that the council will lend its support to a festival for Newburgh. It is so important that we have the support of the City of Newburgh when the group goes out and seeks donations and advertisement.

Rev. Dave Mason remarked. He is in charge of the Concert Committee. He does not think it is a question of where they have been for the last twenty-five years. This is something different, and it approaches so many things that have never happened here before. We have an incredible amount of talent right here in our city. It is important that we begin to revitalize Newburgh by showcasing all of the various kinds of talent. The International Festival is a fantastic event. But this is something new. Mason believes it is something the citizens of Newburgh are ready for.

There being no further comments, this portion of the meeting was closed.

COMMENTS FROM THE COUNCIL REGARDING THE AGENDA

Mayor Kennedy commented that Resolution #36-2013 is not asking the City for any money nor is it asking for anything, except for the provision of general insurance coverage. If there is a grant involved then the City's Tax I.D. number should be provided. She stressed that it does not take away from any other festivals that are already planned. She supports the work that Regina does with the International Festival 100%. The more events that we have, the more we will attract people to Newburgh. It simply adds to what is already great about Newburgh. Our primary purpose is to continue focusing on what is good, and what is right in our city.

Councilman Brown stated that this event is so different from the International Festival in that it provides culture and education for our children, in terms of the history of our city. It has the potential to teach your children something that they may not already know. Introducing the children to Beethoven is exciting to him, because where else are they going to get that? And if they are teaching it in school, it is a very short lesson. He encourages the council to move forward on it. Let's do it this year, and then hopefully we can continue to do it year after year. Then in twenty-five years you won't have to come up to the microphone and ask where have you been? It will have already been established.

There being no further comments, this portion of the meeting was closed.

CITY MANAGER'S REPORT

City Manager Richard Herbek announced that Cheryl Gross will be resigning as City Comptroller on Wednesday, March 13th. He pointed out that we are very fortunate to appoint Katie Nivins to the post temporarily. Nivins is an accountant in the department. She has an extensive background as an accountant with CableVision. She came onboard a couple of years ago. She has given us enormous help in the accounting arena.

He mentioned that we are going to begin the search for a new Comptroller soon. We are going to put it at the very top of our list of priorities. We have made a lot of good progress and we would like to continue that as we go forward.

RESOLUTION NO.: 52 - 2013

OF

MARCH 11, 2013

**A RESOLUTION AUTHORIZING PARTICIPATION IN THE
ORANGE COUNTY FIRE MUTUAL AID PLAN**

NOW, THEREFORE, BE IT RESOLVED, by the Council of the City of Newburgh, New York that the City Council approves the participation by the City of Newburgh Fire Department in the orange county Fire Mutual Aid Plan as now in effect and as amended from time to time ("Plan"); and

BE IT FURTHER RESOLVED that the City of Newburgh acknowledges and accepts its financial responsibility for such participation pursuant to General Municipal law Section 209(2)-(4); and

BE IT FURTHER RESOLVED that the City of Newburgh agrees to comply with all provisions of this Plan and will respond to all calls for assistance from another fire company or fire department through the County Division of Emergency Communications; and

BE IT FURTHER RESOLVED that the City of Newburgh, to the best of its knowledge, knows of no resolution or agreement against "outside service" by the City of Newburgh Fire Department that would affect the power of such department to participate in the Plan; and

BE IT FURTHER RESOLVED that the City Manager be and he is hereby authorized to execute on behalf of the City of Newburgh, the Plan; and

BE IT FURTHER RESOLVED that the City Manager is authorized to deliver to the County of Orange Fire Coordinator, an executed copy of the Plan and certified copy of this Resolution upon adoption.

Voted: In Favor _____ Opposed _____ Abstained _____

Councilwoman Angelo moved and Councilwoman Lee seconded that the resolution be adopted.

Ayes- Councilwoman Angelo, Councilman Brown, Councilman Dillard, Councilwoman Lee, Mayor Kennedy- 5

ADOPTED

RESOLUTION NO.: 53 - 2013

OF

MARCH 11, 2013

**RESOLUTION AMENDING RESOLUTION NO: 223-2012,
THE 2013 BUDGET FOR THE CITY OF NEWBURGH, NEW YORK
TO TRANSFER \$10,000.00 FROM CONTINGENCY TO
PROPERTY MANAGEMENT-MAINTENANCE IN CONNECTION
WITH THE CLEANUP OF 1 EDWARD STREET**

BE IT RESOLVED, by the Council of the City of Newburgh, that Resolution No: 223-2012, the 2013 Budget of the City of Newburgh, is hereby amended as follows:

<u>Increase</u>	<u>Decrease</u>
A.1900 Special Items	\$10,000.00
.1990 Contingency	
A.1365 Property Management – Maintenance	
\$10,000.00	
.0459.0001 1 Edward Street Cleanup/Removal	

Councilwoman Angelo moved and Councilwoman Lee seconded that the resolution be adopted.

Ayes- Councilwoman Angelo, Councilman Brown, Councilman Dillard, Councilwoman Lee, Mayor Kennedy- 5

ADOPTED

RESOLUTION NO.: 54 - 2013

OF

MARCH 11, 2013

A RESOLUTION AUTHORIZING THE CITY MANAGER TO EXECUTE A CONTRACT WITH BARTON & LOGUDICE FOR PROFESSIONAL ENGINEERING SERVICES TO EVALUATE THE IMPACT OF RESIDUAL CONTAMINATION FROM THE CENTRAL HUDSON MANUFACTURED GAS PLANT ON THE CONSTRUCTION PHASE OF THE WASTE WATER TREATMENT PLANT EMERGENCY BACKUP GENERATION AND SOLIDS HANDLING SYSTEMS PROJECT AT A COST NOT TO EXCEED TEN THOUSAND (\$10,000.00) DOLLARS

WHEREAS, this Council, by Resolution No.: 254-2011 of December 12, 2011, authorized the City Manager to enter into an agreement for professional engineering services with Malcolm Pirnie-Arcadis in connection with the Waste Water Treatment Plant Emergency Backup Generation and Solids Handling Systems Project (the "WWTP Project"); and

WHEREAS, this Council, by Resolution No.: 108-2012 of June 18, 2012, authorized the City Manager to execute and amendment to the contract for professional engineering services with Malcolm Pirnie-Arcadis for detailed design services in connection with the WWTP Project; and

WHEREAS, this Council, by Resolution No. 161-2012 of September 24, 2012, authorized the City Manager to execute a contract with Malcolm Pirnie-Arcadis for Construction Phase Services in connection with the WWTP Project; and

WHEREAS, this Council, by Resolution No. 167-2012 of September 24, 2012 accepted a bid and authorized the City Manager to execute an electrical construction contract with Hudson Valley Electrical C&M, Inc. in connection with the installation of the back-up generator for the WWTP Project; and

WHEREAS, the WWTP Project is proceeding under a Consent Order with the New York State Department of Environmental Conservation and the work associated with the WWTP Project is subject to strict completion deadlines; and

WHEREAS, during construction phase of the WWTP Project, unidentified substances were observed which may be related to the Central Hudson Manufactured Gas

Plant Remediation Project which may require evaluation by an independent engineering firm; and

WHEREAS, it is necessary to engage the services of an independent engineering firm to evaluate whether further and additional remediation work is required at the WWTP and time is of the essence to ensure that the WWTP Project deadlines are met; and

WHEREAS, Barton & Loguidice has been identified as qualified to perform the professional engineering evaluation should it be required; and

WHEREAS, funding for such services shall be derived from HG1.8130.0200.8100; and

WHEREAS, this Council has determined that entering into a contract for professional engineering services with Barton & Loguidice is in the best interests of the City of Newburgh;

NOW, THEREFORE, BE IT RESOLVED, by the Council of the City of Newburgh, New York that the City Manager be and he is hereby authorized to execute a contract with Barton & Loguidice for professional engineering services in connection with the evaluation of substances found in connection with the construction phase of the Waste Water Treatment Plant Emergency Backup Generation and Solids Handling Systems Project at a cost not to exceed Ten Thousand (\$10,000.00) Dollars.

Councilwoman Angelo moved and Councilwoman Lee seconded that the resolution be adopted.

Ayes- Councilwoman Angelo, Councilman Brown, Councilman Dillard, Councilwoman Lee, Mayor Kennedy-5

ADOPTED

RESOLUTION NO.: 55- 2013

OF

MARCH 11, 2013

**A RESOLUTION APPOINTING AND REAPPOINTING
DENISE RIBBLE AND NATALIE MCKINSTRIE
AS MEMBERS TO THE WATERFRONT ADVISORY COMMITTEE**

BE IT RESOLVED, by the Council of the City of Newburgh, New York that Denise Ribble and Natalie McKinstrie be and are hereby re-appointed to the Waterfront Advisory Committee for a three (3) year term commencing on April 1, 2013 and expiring March 31, 2016.

Councilwoman Angelo moved and Councilwoman Lee seconded that the resolution be adopted.

Ayes- Councilwoman Angelo, Councilman Brown, Councilman Dillard, Councilwoman Lee, Mayor Kennedy-5

ADOPTED

OLD BUSINESS

RESOLUTION NO.: 36 - 2013

OF

MARCH 11, 2013

**A RESOLUTION TO PROVIDE INSURANCE AND THE CITY'S TAX ID TO
THE
NEWBURGH ILLUMINATED FESTIVAL**

WHEREAS, the Newburgh Illuminated Festival will be held in June 2013; and

WHEREAS, the Newburgh Illuminated Festival is an event designed to celebrate the rich history of the City as well as the great cultural diversity, to bring city residents together in celebration, to "illuminate" and market the great assets of the City, to bring new people into the City thus resulting in increased tourism, new business and positive regional perception, and

WHEREAS, this City Council finds that supporting the Newburgh Illuminated Festival as a City-sponsored event is in the best interests of the residents of the City of Newburgh and that cooperation between the Festival organizers and the City creates the greatest opportunity for success; and

WHEREAS, the organizers of the Newburgh Illuminated Festival have requested that the City Council support the Festival as a partnership between the City of Newburgh and the festival organizers.

NOW, THEREFORE, BE IT RESOLVED, by the Council of the City of Newburgh, New York hereby supports the Newburgh Illuminated Festival as a City event with no City government financing and that such support be limited to providing insurance coverage for the event and the use of the City's Federal tax identification number for the purposes of applying for grant funds to support the event unless additional support is specifically approved by the Council members and the cost of any services provided by the City staff and departments are paid for by funds raised by the Festival organizers.

Councilwoman Angelo stated that now we can jumpstart the fundraising. She urged organizers to get on their phones and seek donations.

Councilwoman Angelo moved and Councilwoman Lee seconded that the resolution be adopted.

Ayes- Councilwoman Angelo, Councilman Brown, Councilman Dillard, Councilwoman Lee, Mayor Kennedy-5

ADOPTED

OLD BUSINESS- CONT'D

Councilman Dillard mentioned that he would like an update on the fishing pier, the South Street Riverfront Park, and Workforce Development Institute (WDI) for the next work session.

Mayor Kennedy stated she would like to get an agenda item scheduled to discuss cleanup of the city. She announced that Safe Harbors is sponsoring a cleanup on April 27th from 8:30 A.M. to Noon. She wants to see everyone out there cleaning in front of their places and giving any help they are able to provide.

Herbek commented that we have worked with Taylor Recycling before. He believes the company is going to provide the containers again at no cost to the City of Newburgh. Without the containers the program would not be able to run. He thanked Jim Taylor of the recycling company.

NEW BUSINESS

There were no comments at this time.

PUBLIC COMMENTS REGARDING GENERAL MATTERS OF CITY BUSINESS

Pastor Rosie Andrews announced that Northeast Gateway to Freedom would like to do something special for everyone that works hard for this city. The organization is hosting a banquet on April 23rd, which is free to all leaders and dignitaries in Newburgh. She stated that they are not asking for any money. They just want to do something nice to encourage people for a change.

Brian Flannery pointed out that 387 Third Street looks so much better. The City took title to the property last fall. DPW was there a few weeks ago. They cut down all of the overgrown trees and cleaned up the debris. He and his neighbors are happy to see it clean.

Omari Shakur commented that March 7th was the one year anniversary of the shooting death of Michael Lembhard. He would like to know what the city has been doing with the investigation in the meantime. He stated that he received reports that an off-duty officer shot an individual at the hospital last week. Why wasn't this information in the newspapers? Everything else gets put in the paper. Second, as a result of him losing his trial he was supposed to go home and do further homework. Information concerning Michael Lembhard was not put on the agenda as it was ordered in writing by a judge. He has lodged several complaints about certain officers. Not one of those complaints has resulted in disciplinary action for those officers. Shakur does not even know why people continue to lodge complaints if nothing ever gets done about it. Summer is coming. He is telling the youth to do whatever they have to do. He feels that the police department is out of control more than ever. He is tired of having to attend our kids' funerals and crying. It is time for you to cry too.

Councilman Dillard responded to Shakur. He stated that the investigation actually consists of an examination in terms of policy and procedure. Investigators are doing their job as we speak, based on the proposal they submitted to this council. One of things they have asked for is a list of people from the community to participate in a focus group. Dillard mentioned that Shakur's name is on that list, but they have not reached that part of the process yet. He pointed out that it is a step in terms of the process.

Richard Senato spoke and introduced his business partner Paul Travato. They mentioned the work they are doing in the Orange County community. Last March Senato founded a Children's Cancer Foundation, called Love Holds Life, for the son of a Mount Vernon fire captain. They are currently

working with two Orange County residents who are battling cancer. They thanked the fire departments of Orange County for hosting them at the Orange County Firemen's Convention last year. The foundation presented Vinnie Vespa, a cancer patient of Monroe, with a \$10K check for treatment of Stage 4 Hodgkin's Lymphoma. Senato would like to do a follow up presentation with the council and community regarding the work of the foundation. They would like to be more involved in the community to raise awareness.

Janet Gianopolous thanked the council for responding so temperately to what some people may have felt was a sensitive question. She truly believes that we need to look at all of our programs for children. Second she commented about some of the good news she heard at the recent State of the City Address. Due to the projected fund balance of \$3 Million and a housing settlement agreement that was reached between the council and a family, she moved that a conservative portion of that fund balance, say 1/3, be returned to the homeowners for our own security. We have been strapped for a couple of years now and our taxes have been doubled.

Second, she mentioned that the Town of Newburgh Police Department holds an informative Citizens' Police Academy, wherein people can learn more about how the department operates. We should look at the Town's situation to better familiarize the community with the day-to-day operations of our own police department. Next, many events are sponsored by Downing Park, including Summer Movie Night, Family Day, the Tuskegee Airmen, etc. In addition to events, there is bike riding and ducks on the pond.

Last, she stated that there were some comments missing from the meeting minutes of January 28, 2013. She remarked that a council member made, what she felt, was an important comment. The councilmember said, "I have received a number of complaints, and some of them could be interpreted as *criminal*." Gianopolous felt that this should have been included in the meeting minutes. (For more information refer to the recording of the Jan. 28th meeting approximately twenty-six minutes into the recording). Anytime a councilmember makes a statement, in which he or she deems as criminal in context, she feels that it should be included in the minutes.

Mark Coolidge announced that he is also going to do several cleanups in the city, starting with the cemetery on Washington Street in a couple of weeks. They are going to erect some of the fallen stones, grass cutting and weed whacking. He stated that summer is coming. The streets are going to get wild. What is our police department going to do to help keep our streets calm? Are they going to bring out their bicycles? Mingling and communicating with the young people is going to get you a lot further in life than sitting in a police

vehicle. He pointed out that there are a lot of good officers here. Next, the panhandling and drugs need to be addressed. Aren't there laws that we can enforce that ban people from hanging out on the corners all night long? You can not go into one store in our city without panhandlers asking you for a dollar. He would like to know what we are doing to bring our community together.

Brenda McPhail commented about the Playground on Wheels Program, which takes place around the area of South Lander Street. Most of the children who live in the areas of Census Tracts 3, 4 and 5 do not get the summer jobs. A lot of them do apply, but it seems as though the same kids get hired each year. She has a problem with that. Kids are going to be mischievous if they do not have anything to do. Second, she commented that every one of the bodegas in Newburgh, with the exception of one or two, is a known drug spot. Shop owners would not be allowing people to stand out in front of their businesses otherwise. It is being done in pure daylight. McPhail stated that we continue to talk about people selling drugs on Broadway. But she sees it down at the riverfront too. People throw stuff on the ground too, because she is the one who ends up picking it up. What are going to do about it?

Roxie Roxie remarked that at first she had her reservations about the Illuminated event. Let's do any event in Newburgh that offers something positive. Second, we need to bring the International Festival back downtown to the waterfront. When it is held uptown at the Armory site, then you do not get a lot of community participation. Last summer many of the amusement rides were shut down, because there was hardly anyone there to ride them. It is not very accessible to the residents that live downtown. They have to walk all the way to the Armory. If the event was held downtown, then it would be a better and more visible event for Newburgh.

Second, she commented that the School District has been talking about closing two city schools within its system. She does not know if the district has changed its course of direction or not. But our city schools have already been closed in the past, and we have bussed City of Newburgh children to surrounding areas. She pointed out that Horizons-on-the-Hudson School is one of the schools being considered by the district. Royal stated that we need that community school here. She urged the residents to attend school board meetings, or write and send letters of support to keep that school open.

Karen Mejia thanked the council for its service. She commented about the Board of Education situation. Budget discussions are taking place within the school board. We know that these are difficult financial times for everyone, down from the Federal Government to each one of our households. She said it is crucial for the council, as the elected body of our city, to have a

8 heart to heart discussion with the Board of Education in terms of how they are managing all of their assets that lie within the City limits. We talk about revitalization in the city. But it is very hard to engage new families in the area when we are closing down all of our elementary schools. That is what first attracted her to Newburgh. If we start to close down all of our city schools, then new and existing parents are not going to be able to sustain and live here in the City of Newburgh.

There being no one else wishing to comment, this portion of the meeting was closed.

FURTHER COMMENTS FROM THE COUNCIL

Councilwoman Angelo pointed out that she received a call from Freihoffer's Texas Corporate Office. The company is planning to come to Newburgh for the Fourth of July celebration and deliver 2000 loaves of bread to families. Second, she read the prospective lineup of the Memorial Day Parade. The parade is on May 27th @ 10:00 AM. She is still looking for people to participate. She has applications available. Third, she mentioned the possibility of a Soap Box Derby down Broadway. There may be a room available at the Armory that they could use to build the soap boxes.

Next, she commented that there is a lot of new graffiti in front of the metal doors at the Department of Motor Vehicle building. Angelo stated that she does not know how we can cope with it. Last, she mentioned that she will be meeting with Trestle, Inc to discuss the planning of the San Gennaro Feast for September, right after the big waterfront festival. Angelo state that we should never complain that there is nothing to do in Newburgh. We have a lot of good thing going on.

Councilman Brown thanked everyone for coming to the meeting. He stated that he is looking forward to see everyone at the next one.

Councilman Dillard reminded everyone of the City's last Gun Buyback Program, which is scheduled for Saturday March 16th @ Street Rock Ministry, 60 Dubois Street near the hospital. On behalf of the City of Newburgh, he thanked the Greater Newburgh Partnership for sponsoring the gun buyback program.

Councilwoman Lee stated that she did receive the email from Karen Mejia. She commended Mejia for spearheading the initiative to save our city schools. Lee further commented that she would in fact be sending out a letter. Lee stated if anyone would like a copy of the email then they should contact her.

Second, she stated that she remembered waking up on March 7th and thinking about what have we accomplished, and what changes we have made in relation to the death of Michael Lembhard. She pointed out that even though the public does not know what transpired, she mentioned that she did have it out with the union. She feels that many union members do not have to tell their children to carry a tie in their pocket. And they do not have to tell their Black sons to be careful and not to walk down certain streets. Lee stated that once there was some mutual understanding of each other, then both parties were able to move forward, at least as professionals.

Lee clarified that she could only comment on the way that *she* would like to move forward. She stated that the rest of the council members would have to make their own comments. She still feels that policies need to be investigated, as she is still unwilling to accept the DA's determination that the shooting was justified. We have a long way to go and it is not going to happen overnight. Also she mentioned that the Community Police Advisory Board needs to operate without police involvement on the advisory board. It needs to be community residents who are bringing information back to the community. Lee commented that although the police officers on that board are very nice, there are a few people who do not feel comfortable engaging in a *shoot from the hip* discussion with the officers in attendance of those meetings. It is a community advisory board, and people should be able to openly discuss their concerns.

She stated to the Lembhard family that she can not even imagine what March 7th means to them, and what that date will forever do to their family. She told them that at least it marks the start of some serious change in looking at the way that the City operates. She is sad that they had to do it on the heels of the death of Michael Lembhard. In her closing remarks she wished everyone a good evening and a happy Easter holiday.

Mayor Kennedy addressed concerns about what the council is doing in the city. She reiterated that we are currently working on an audit/investigation of all of our policies and practices within the police department. Also there are efforts to do more community policing. She pointed out that Councilman Dillard is working on getting more people in jobs. He is trying to get people employed on the bridge projects. Also he is working with the various unions to provide jobs. Kennedy pointed out that one organization that will be opening soon is the Call Center, which will provide a great number of entry-level jobs to individuals.

Kennedy remarked that she has been working on an idea with another organization, in which they would like to be able to show community movies on a wall on summer nights. This is an opportunity to provide some form of entertainment for our children. Another organization called Team Newburgh is really putting forth an effort to help people through their drug addiction and alcoholism. All of this drug paraphernalia that is sold should be done in a way that is not so easy for our children, and adults alike, to have access to them. We need to make it tough for people, because we are losing a lot of people to the process. She stated she would like Team Newburgh to make a presentation before the council soon.

Last, she commented that she attended a Civilian Veterans Dialogue event this past Sunday. It touched her heart and she would like to encourage more of this type of dialogue. It was a very powerful and honest discussion about some of the things our veterans are going through and the challenges they face. She encouraged more support of this effort. She is going to let us know of any upcoming sessions. She thanked everyone who is doing things to move this city forward.

ADJOURNMENT

There being no further business to come before the council, the meeting adjourned at 8:05 P.M.

Respectfully Submitted,

KATRINA COTTEN
DEPUTY CITY CLERK

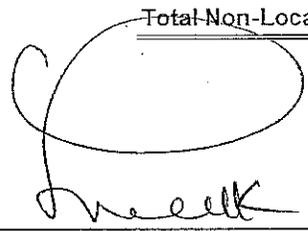
Account#	Account Description	Fee Description	Qty	Local Share
	Marriage License	Marriage License	23	402.50
			Sub-Total:	\$402.50
1255	Conservation	Conservation	3	6.95
			Sub-Total:	\$6.95
12550003	Misc. Fees	Certified Copies - Marriage	33	330.00
			Sub-Total:	\$330.00
12550008	Misc. Fees	Copies	237	75.50
			Sub-Total:	\$75.50
12550012	Thumbprint Fee	Thumbprint Fee	2	10.00
			Sub-Total:	\$10.00
.2544	Dog Licensing	Female, Spayed	6	45.00
		Female, Unspayed	1	12.50
		Male, Neutered	10	75.00
		Male, Unneutered	4	50.00
			Sub-Total:	\$182.50
.25900012	Peddlers Permit	With Vehicle - Per Yr.	1	200.00
			Sub-Total:	\$200.00
.25900020	Taxi Drivers License	Taxi Drivers License	3	300.00
			Sub-Total:	\$300.00

Total Local Shares Remitted: \$1,507.45

Amount paid to: NYS Ag. & Markets for spay/neuter program _____ 31.00
 Amount paid to: NYS Environmental Conservation _____ 119.05
 Amount paid to: State Health Dept. For Marr. Licenses _____ 517.50

Total State, County & Local Revenues: \$2,175.00

Total Non-Local Revenues: \$667.55



 City Clerk

3/1/13

 Date



CITY OF NEWBURGH

CITY CLERK'S OFFICE
83 BROADWAY
NEWBURGH, NEW YORK 12550
PHONE (845)569-7311
FAX (845)569-7314

LORENE VITEK
CITY CLERK

MARCH 5, 2013

KATRINA COTTEN
LISETTE WILLIAMS
DEPUTY CLERKS

MEMORANDUM

TO: MAYOR AND CITY COUNCIL

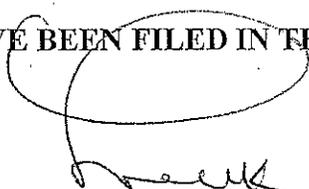
FROM: REGISTRAR OF VITAL STATISTICS

I RESPECTFULLY REPORT THAT THERE HAS BEEN
RECEIVED IN THE OFFICE OF VITAL STATISTICS DURING THE MONTH
OF FEBRUARY 2013 THE SUM OF \$6,082.00 AS FOLLOWS:

215 CERTIFIED COPIES OF BIRTH CERTIFICATES	\$2,152.00
393 CERTIFIED COPIES OF DEATH CERTIFICATES	<u>\$3,930.00</u>
TOTAL	\$6,082.00

IN ADDITION:

214 BIRTHS HAVE BEEN FILED IN THIS OFFICE TO DATE,
118 DEATHS HAVE BEEN FILED IN THIS OFFICE TO DATE,



LORENE VITEK

Carlos Canario Police Officer (Spanish Speaking)
35 Scott Drive Appointed 3/13/13
Middletown, NY \$40,000

Yovanny Rodriquez Police Officer (Spanish Speaking)
84 Spring Street Appointed 3/14/13
Goshen, NY \$40,000

Michael Woodard Police Officer
67 Birch Brook Road Appointed 3/15/13
Cortlandt Manor, NY \$40,000

FIRE:

Joseph LoCicero Fire Captain
14 Roosa Road Appointed Temporary
Walkill, NY 3/1/13 \$70,741

DPW:

Leander Williams Sewer Maintenance Mechanic
59 Orange Terrace Out of Title Pay to cover Workers'
Middletown, NY Comp leave of absence
3/1/13 \$48,813

John Colurciello Maintenance Mechanic
27 Morris Drive Out of Title Pay to cover Workers'
Newburgh, NY Comp leave of absence
3/1/13 \$49,824

Bertram George Seasonal Laborer
70 Varrick Homes Appointed Temporary
Newburgh, NY 3/1/13 \$10.00/hr.

Dechean Rankine Seasonal Laborer
298 South Street Appointed Temporary
Newburgh, NY 3/1/13 \$10.00/hr.

Clarence Davis Jr. Seasonal Laborer
60 Benkard Avenue Appointed Temporary
Newburgh, NY 3/1/13 \$10.00/hr.

WATER:

James Smith Chief Water Treatment Plant Operator
66 Hudson Drive Permanent Promotion
New Windsor, NY 3/1/13 \$59,464



CITY OF NEWBURGH

CITY CLERK'S OFFICE
83 BROADWAY
NEWBURGH, NEW YORK 12550
PHONE (845)569-7311
FAX (845)569-7314

LORENE VITEK
CITY CLERK

KATRINA COTTEN
LISETTE WILLIAMS
DEPUTY CLERKS

MEMORANDUM

TO: Michelle Kelson, Corporation Counsel

FROM: Katrina Cotten, Deputy City Clerk

RE: Notice of Claim:
Mary A. Olympia vs. City of Newburgh

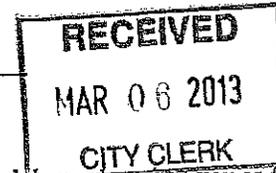
DATE: March 6, 2013

Please find attached Notice of Claim regarding the above, which was hand delivered to our office on this date.

Attachment

Cc City Manager
Mayor & Council

In the Matter of the Claim of

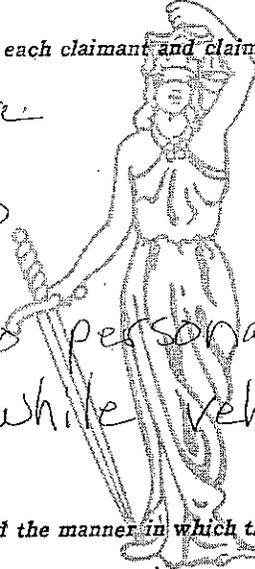


TO:

PLEASE TAKE NOTICE that the undersigned claimant(s) hereby make(s) claim and demand against you as follows:

1. The name and post-office address of each claimant and claimant's attorney is:

Mary A. Olympia
39 Innis Ave
Newburgh, N.Y. 12550



2. The nature of the claim:

Damages to personal vehicle caused
by city plow while vehicle was parked.

3. The time when, the place where and the manner in which the claim arose:

December 27th, 2012 at approx 6:30 AM, outside 200
Fullerton Ave. Husband getting ready to leave for
work + heard collision outside. Opened door, saw
city plow heading north plowing same side of street. Saw
vehicle, tire tracks, blue paint on car, took pictures, called police.

4. The items of damage or injuries claimed are (do not state dollar amounts)

Driver's mirror, doors fender, hood, bumper, tire
2004 NISSAN Quest.



CITY OF NEWBURGH

CITY CLERK'S OFFICE
83 BROADWAY
NEWBURGH, NEW YORK 12550
PHONE (845)569-7311
FAX (845)569-7314

LORENE VITEK
CITY CLERK

KATRINA COTTEN
LISETTE WILLIAMS
DEPUTY CLERKS

MEMORANDUM

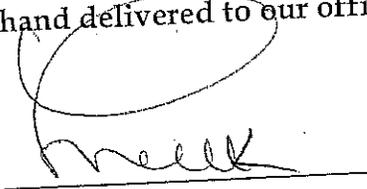
TO: Michelle Kelson, Corporation Counsel

FROM: Lorene Vitek, City Clerk

RE: Notice of Claim:
Mae Turner Brock vs. City of Newburgh

DATE: March 6, 2013

Please find attached Notice of Claim regarding the above, which was hand delivered to our office on this date.



Attachment

Cc City Manager
Mayor & Council



In the Matter of the Claim of

RECEIVED
MAR 06 2013
CITY CLERK

TO:

PLEASE TAKE NOTICE that the undersigned claimant(s) hereby make(s) claim and demand against you as follows:

1. The name and post-office address of each claimant and claimant's attorney is:

Mae Turner Brock
85 Carpenter Avenue
Newburgh, NY 12550

(845) 549-8285

2. The nature of the claim:

Hurricane sandy caused damage to my yard & fence.

3. The time when, the place where and the manner in which the claim arose:

Hurricane sandy caused destruction to my yard including the fence.
The hurricane occurred on October 25, 2012.

4. The items of damage or injuries claimed are (do not state dollar amounts)

My fence was ~~the~~ what received the most damaged caused by a falling tree due to the hurricane.



CITY OF NEWBURGH

CITY CLERK'S OFFICE
83 BROADWAY
NEWBURGH, NEW YORK 12550
PHONE (845)569-7311
FAX (845)569-7314

LORENE VITEK
CITY CLERK

KATRINA COTTEN
LISETTE WILLIAMS
DEPUTY CLERKS

MEMORANDUM

TO: Michelle Kelson, Corporation Counsel

FROM: Lorene Vitek, City Clerk

RE: Notice of Claim:
Rachel Sangalli vs. City of Newburgh

DATE: March 1, 2013

Please find attached Notice of Claim regarding the above, which was received via Regular Mail on this date..

Lorene Vitek

Attachment

Cc City Manager
Mayor & Council



CITY OF NEWBURGH

CITY CLERK'S OFFICE
83 BROADWAY
NEWBURGH, NEW YORK 12550
PHONE (845)569-7311
FAX (845)569-7314

LORENE VITEK
CITY CLERK

KATRINA COTTEN
LISETTE WILLIAMS
DEPUTY CLERKS

MEMORANDUM

TO: Michelle Kelson, Corporation Counsel

FROM: Lorene Vitek, City Clerk

RE: Summons & Verified Complaint:
Arthur Rummell, III vs. City of Newburgh

DATE: March 6, 2013

Please find attached Summons & Verified Complaint regarding the above, which was hand delivered to our office on this date.

Attachment

Cc City Manager
Mayor & Council

RECEIVED
MAR 06 2013
CITY CLERK

SUPREME COURT OF THE STATE OF NEW YORK
COUNTY OF ORANGE

ARTHUR RUMMEL, III,

Plaintiff,

-against-

The CITY OF NEWBURGH and
CITY MANAGER RICHARD HERBEK,

Defendants.

Index No.:
Date Summons filed: 2/8/13
Plaintiff designates Orange
County as the place of trial
The basis of venue is:
Defendant's Office

**SUMMONS WITH
VERIFIED COMPLAINT**

Defendant is located at:
83 Broadway
Newburgh, NY 12550

2013 001185

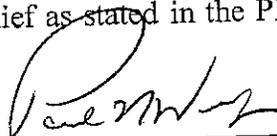
To the above named Defendants:

YOU ARE HEREBY SUMMONED to answer the complaint in this action and to serve a copy of your answer on the *Plaintiff's Attorney(s)* within twenty (20) days after the service of this summons, exclusive of the day of service, where service is made by delivery upon you personally within the state, or within thirty (30) days after completion of service where service is made in any other manner. In case of your failure to appear or answer, judgment will be taken against you by default for the relief demanded in the complaint.

NOTICE: The nature of this action is to recover monetary damages for illegal and unlawful termination of Plaintiff's employment and other miscellaneous damages incurred by and on behalf of Plaintiff by reason of the acts and/or omissions of the City of Newburgh and City Manager Richard Herbek, it's agents, servants, and/or employees.

RELIEF: The relief sought is a judgment in favor of the Plaintiff for the full reinstatement to the position of police officer, compensatory damages in the amount not less than \$1,500,000, punitive damages in an amount not less than \$1,000,000, and full credit in the retirement system as well as all ancillary or additional relief as stated in the Plaintiffs Verified Complaint.

Dated: February 7, 2013
Cornwall, New York


BY: PAUL N. WEBER, ESQ.
Attorney for the Plaintiff
45 Quaker Avenue, Suite 208
Cornwall, New York 12518
Phone No.: (845) 534-2968

FILED
ORANGE COUNTY CLERK
2013 FEB - 7 P 3: 24

SUPREME COURT OF THE STATE OF NEW YORK
COUNTY OF ORANGE

-----X
ARTHUR RUMMELL, III,

Plaintiff,

- against -

The CITY OF NEWBURGH and
CITY MANAGER RICHARD HERBEK,

Defendants.
-----X

**VERIFIED
COMPLAINT**

INDEX NO.:13-

2013 001185

Plaintiff, by and through his attorneys, ARTRIP & WEBER, 45 Quaker Avenue, Suite 208, Cornwall, New York 12518, complaining of the Defendants, CITY OF NEWBURGH and CITY MANAGER RICHARD HERBEK, hereby alleges that:

PARTIES

1. Plaintiff, ARTHUR RUMMEL, III, (hereinafter "Plaintiff") resides and at material times resided at 17 Bellevue Road, Newburgh, New York 12550.
2. Plaintiff, ARTHUR RUMMEL, III, was employed at all material times by the City of Newburgh as a Police Officer from 2006 through December 14, 2011.
3. Defendants, CITY OF NEWBURGH and CITY MANAGER RICHARD HERBEK, is located within Orange County, State of New York, and is presently conducting business, and at all material times has conducted business, in the State of New York, with an office and principal place of business located at 83 Broadway, Newburgh, New York 12550.
4. This Court has jurisdiction over this matter, and venue is proper in this district, because the acts and misconduct alleged herein occurred within Orange County, State of New York; Plaintiff resides and owns real property in Orange County, State of New York; and Defendants, the CITY OF NEWBURGH and CITY MANAGER RICHARD HERBEK maintain offices in Orange County, State of New York.

FILED
ORANGE COUNTY CLERK
2013 FEB -7 PM 3:24

RESOLUTION NO.: 56 - 2013

OF

MARCH 25, 2013

**A RESOLUTION AUTHORIZING AN EXTENSION REGARDING THE
REHABILITATION AND RESALE OF REAL PROPERTY KNOWN AS
23 SOUTH MILLER STREET (SECTION 30, BLOCK 1, LOT 18),
AND 25 SOUTH MILLER STREET (SECTION 30, BLOCK 1, LOT 17)
OWNED BY THRUWAY BUILDERS, INC.**

WHEREAS, by Resolution No. 38-2007 of March 26, 2007, the City Council of the City of Newburgh authorized the preparation of a land disposition agreement for Thruway Builders, Inc. regarding the rehabilitation and sale of real property known as 23 South Miller Street and 25 South Miller Street, more accurately described on the official tax map of the City of Newburgh as Section 30, Block 1, Lots 18 and 17, respectively, and title closed and the deed was delivered on January 9, 2008; and

WHEREAS, said Agreement included a Schedule "C" requiring rehabilitation of the properties to be completed and re-sold to owner occupants within twelve months of the delivery of the deed; and

WHEREAS, Thruway Builders has been unable to comply completely with the deadline to rehabilitate 25 South Miller Street, but has made a good faith effort and substantial progress to complete the rehabilitation by receiving a certificate of occupancy for the property known as 23 South Miller Street; and

WHEREAS, by Resolution No.: 71-2009 of May 11, 2009 the City Council authorized an extension of time to rehabilitate the premises located at 25 South Miller Street until June 30, 2010; and

WHEREAS, by Resolution No.: 89-2010 of April 26, 2010 the Council authorized an extension of time to rehabilitate the premises located at 25 South Miller Street until June 30, 2011; and

WHEREAS, 25 South Miller Street is approximately 60% rehabbed but due to unforeseen circumstances Thruway Builders has requested an additional 12 months to complete the rehabilitation;

NOW, THEREFORE, BE IT RESOLVED, by the Council of the City of Newburgh, New York, that Thruway Builders be and is hereby granted an extension of time to rehabilitate the premises known as 25 South Miller Street until March 25, 2014, that being twelve (12) months from the date of this Resolution;

BE IT FURTHER RESOLVED, by the Council of the City of Newburgh, New York, that Thruway Builders be and is hereby granted an additional forty-eight (48) months to lease both properties with an option to purchase or retain both as rental properties for a period of five (5) years from the issuance of a certificate of occupancy and then upon the expiration of said five year period re-sell to an owner-occupant.

RESOLUTION NO.: 57 - 2013

OF

MARCH 25, 2013

A RESOLUTION IN SUPPORT OF AN APPLICATION BEING
SUBMITTED BY THE CITY OF PEEKSKILL FOR A
LOCAL GOVERNMENT EFFICIENCY GRANT SUPPORTING THE
SHARED REDEVELOPMENT SERVICES PROGRAM OF THE
MAYORS REDEVELOPMENT ROUNDTABLE

WHEREAS, the City of Newburgh and its redevelopment staff and corporation counsel have been participating in the Mayors' Redevelopment Roundtable (Roundtable) for four years to develop strategies for making the participating cities redevelopment-ready in order to increase its tax base and to stimulate sustainable economic development; and

WHEREAS, the Mayors' Redevelopment Roundtable creates a vehicle for and implements a program for sharing expert development staff and professional services among the cities participating, the staff of the Land Use Law Center, and experts on the strategies being developed; and

WHEREAS, this shared services approach to developing redevelopment strategies realized significant cost benefits through the essential services provided and the addition of development attracted by the strategies to the tax base; and

WHEREAS, the Roundtable has been effective in working with the Mid-Hudson Regional Economic Development Council to create an urban redevelopment policy in its five year strategy so that projects for state funding from Roundtable communities are as competitive as possible; and

WHEREAS, the City of Newburgh benefits from the redevelopment strategies developed through the Roundtable, through the urban policy adopted, and by participating and indicates that the City is cooperating in a regional redevelopment strategy in furtherance of several state policies; and

WHEREAS, the cooperation of the nine communities in the Roundtable is memorialized by a Memorandum of Agreement signed by each of the mayors of the cooperating communities, constituting an intermunicipal agreement to cooperate in developing redevelopment strategies that respond to the critical issues faced by Roundtable communities; and

WHEREAS, the City of Peekskill has agreed to submit a grant to the State of New York under the Local Government Efficiency Grant Program for a two-year \$200,000 grant to continue

the shared services initiative of the Roundtable and to act as the fiscal agent for the Roundtable in administering the grant on behalf of the participating cities which include Yonkers, Mount Vernon, New Rochelle, White Plains, Port Chester (a village), Beacon, Poughkeepsie, and Newburgh; and

WHEREAS, the Grant requires a 10 percent local share, which can be contributed by any of the cooperating communities in the Roundtable through any projects that it funds that are part of the Shared Redevelopment Services Program: representing an average yearly local commitment of approximately \$1,000 per Roundtable community;

BE IT RESOLVED, that the City of Peekskill, through Mayor, Mary Foster, is authorized on behalf of the City of Newburgh to submit an application for \$180,000, two year grant for the \$200,000 Shared Redevelopment Services Program of the Mayors' Redevelopment Council and to execute all financial and administrative processes related to the implementation of the program; and

BE IT FURTHER RESOLVED, that the Newburgh City Council supports this Shared Development Services initiative and pledges, if needed, to provide its share of the required \$20,000 local share required, an average of \$1,115 per year, in conjunction with the other co-applicants: the cities of Mount Vernon, Beacon, Peekskill, New Rochelle, Poughkeepsie, Yonkers, White Plains, and the Village of Port Chester.

The adoption of the foregoing resolution was moved by _____ and seconded by _____ and duly put to a vote on roll call, which resulted as follows:

AYES:

NOES:

The resolution was declared adopted.

RESOLUTION NO.: 58-2013

OF

MARCH 25, 2013

**A RESOLUTION AUTHORIZING THE EXECUTION
OF A RELEASE OF RESTRICTIVE COVENANTS AND RIGHT OF RE-ENTRY
FROM A CORRECTION DEED ISSUED TO HABITAT FOR HUMANITY OF
GREATER NEWBURGH, INC. TO THE PREMISES KNOWN
AS 72 BENKARD AVENUE (SECTION 45, BLOCK 2, LOT 11)**

WHEREAS, on July 30, 2005, the City of Newburgh conveyed property located at 72 Benkard Avenue, being more accurately described on the official Tax Map of the City of Newburgh as Section 45, Block 2, Lot 11, to Habitat for Humanity of Greater Newburgh, Inc.; and

WHEREAS, on September 17, 2010, the City of Newburgh issued a correction deed for the property located on 72 Benkard Avenue, being more accurately described on the official Tax Map of the City of Newburgh as Section 45, Block 2, Lot 11, to Habitat for Humanity of Greater Newburgh, Inc.; and

WHEREAS, Habitat for Humanity, by their attorney, has requested a release of the restrictive covenants contained in said deed; and

WHEREAS, this Council believes it is in the best interest of the City of Newburgh and its further development to grant such request;

NOW, THEREFORE, BE IT RESOLVED, by the Council of the City of Newburgh, New York that the City Manager be and he is hereby authorized to execute the release, annexed hereto and made a part of this resolution, of restrictive covenants numbered 1, 2, 3, 4, 5, 6 and 7 of the aforementioned deed.

RESOLUTION NO.: 59 - 2013

OF

MARCH 25, 2013

**A RESOLUTION DESIGNATING MOBILE LIFE SUPPORT SERVICES, INC.
AS THE DESIGNATED PROVIDER OF EMERGENCY MEDICAL SERVICES
FOR THE CITY OF NEWBURGH IN ACCORDANCE WITH THE TERMS OF
AN AGREEMENT BETWEEN THE PARTIES AND AUTHORIZING THE
CITY MANAGER TO EXECUTE A RENEWAL OF SAID AGREEMENT**

WHEREAS, by Resolution No. 73 - 2006 of April 10, 2006 the City of Newburgh entered into a contract with Mobile Life Support Services, Inc. ("MLSS") to provide Emergency Medical Services ("EMS") in and for the City of Newburgh; and

WHEREAS, by Resolution No. 68-2011 of March 28, 2011, the City of Newburgh renewed the contract with MLSS for an additional 2 year agreement in the form attached hereto; and

WHEREAS, the parties wish to designate MLSS as the provider of EMS for the City of Newburgh and renew the terms of said agreement for another two year term on condition that MLSS will continuously provide its resources sufficient to meet the EMS needs of the City of Newburgh and its citizens; and

WHEREAS, the City of Newburgh shall not be liable for any costs or expenses to MLSS in this regard; and

WHEREAS, a copy of such agreement is annexed hereto and made a part of this resolution; and

WHEREAS, the City Council has examined such agreement and determined it to be in the best interests of the City of Newburgh to enter into such agreement;

NOW, THEREFORE, BE IT RESOLVED, by the Council of the City of Newburgh, New York that the City Manager be and is hereby authorized to execute and enter into an agreement with Mobile Life Support Services, Inc. in the form attached hereto.

AGREEMENT FOR SERVICES

THIS AGREEMENT is entered into as of this _____ day of _____, 2013, by and between the CITY OF NEWBURGH, a municipal corporation chartered under the authority of the State of New York, hereinafter referred to as the "CITY," with principal offices at 83 Broadway, City Hall, Newburgh, New York 12550; and MOBILE LIFE SUPPORT SERVICES, INC. ("MLSS"), a firm with principal offices at 3188 Route 9W, New Windsor, New York 12553, hereinafter referred to as "VENDOR."

ARTICLE 1. SCOPE OF WORK

VENDOR agrees to perform the SERVICES identified in Schedule A, (the "SERVICES") which is attached to, and is part of this Agreement. VENDOR agrees to perform the SERVICES and/or supply the goods in accordance with the terms and conditions of this Agreement.

Any and all reports, documents, charts, graphs, maps, designs, images, photographs, computer programs and software, artwork, creative works, compositions, and the rights to employ, publish, disseminate, amend or otherwise use same, and/or any other intellectual property to be provided by VENDOR to CITY under the terms of this Agreement shall become the property of the CITY, unless otherwise provided for by the parties. As such, CITY, in its sole discretion, shall have the right to use, copy, disseminate and otherwise employ or dispose of such material in any manner as it may decide with no duty of compensation or liability therefore to VENDOR or to third parties. VENDOR shall have the affirmative obligation to notify CITY in a timely fashion of any and all limitations, restrictions or proprietary rights to such intellectual property and/or materials which may be applicable which would have the effect of restricting or limiting the exercise of the CITY's rights regarding same. VENDOR agrees to defend, indemnify and hold harmless the CITY for failing to notify CITY of same.

ARTICLE 2. TERM OF AGREEMENT

VENDOR agrees to perform the SERVICES beginning April 1, 2013, and ending March 31, 2015.

ARTICLE 3. PROCUREMENT OF AGREEMENT

VENDOR represents and warrants that no person or selling agency has been employed or retained by VENDOR to solicit or secure this Agreement upon an agreement or upon an understanding for a commission, percentage, a brokerage fee, contingent fee or any other compensation. VENDOR further represents and warrants that no payment, gift or thing of value has been made, given or promised to obtain this or any other agreement between the parties. VENDOR makes such representations and warranties to induce the CITY to enter into this Agreement and the CITY relies upon such representations and warranties in the execution hereof.

For a breach or violation of such representations or warranties, the CITY shall have the right to annul this Agreement without liability, entitling the CITY to recover all monies paid hereunder and VENDOR shall not make claim or be entitled to recover, any sum or sums otherwise due under this Agreement. This remedy, if effected, shall not constitute the sole remedy afforded the CITY for such falsity or breach, nor shall it constitute a waiver of the CITY'S right to claim damages or otherwise refuse payment or to take any other action provided for by law or pursuant to this Agreement.

ARTICLE 4. CONFLICT OF INTEREST

VENDOR represents and warrants that neither it nor any of its directors, officers, members, partners or employees, have any interest nor shall they acquire any interest, directly or indirectly which would or may conflict in any manner or degree with the performance or rendering of the SERVICES herein provided. VENDOR further represents and warrants that in the performance of this Agreement, no person having such interest or possible interest shall be employed by it and that no elected official or other officer or employee of the CITY, nor any person whose salary is payable, in whole or in part, by the CITY, or any corporation, partnership or association in which such official, officer or employee is directly or indirectly interested shall have any such interest, direct or indirect, in this Agreement or in the proceeds thereof, unless such person submits a letter disclosing such an interest, or the appearance or potential of same, to the City Manager and a copy to the Corporation Counsel of the CITY in advance of the negotiation and execution of this Agreement.

For failure to submit such letter of disclosure, or for a breach or violation of such representations or warranties, the CITY shall have the right to annul this Agreement without liability, entitling the CITY to recover all monies paid hereunder and VENDOR shall not make claim for, or be entitled to recover, any sum or sums otherwise due under this Agreement. This remedy, if elected, shall not constitute the sole remedy afforded the CITY for such falsity or breach, nor shall it constitute a waiver of the CITY'S right to claim damages or otherwise refuse payment to or to take any other action provided for by law, in equity or pursuant to this Agreement.

ARTICLE 5. INDEPENDENT CONTRACTOR

In performing the SERVICES under this Agreement, VENDOR shall operate as, and have the status of, an independent contractor and shall not act as agent, or be an agent, of

the CITY. As an independent contractor, VENDOR shall be solely responsible for determining the means and methods of performing the SERVICES and/or supplying of the goods and shall have complete charge and responsibility for VENDOR'S personnel engaged in the performance of the same.

In accordance with such status as independent contractor, VENDOR covenants and agrees that neither it nor its employees or agents will hold themselves out as, nor claim to be officers or employees of the CITY, or of any department, agency or unit thereof by reason hereof, and that they will not, by reason hereof, make any claim, demand or application to or for any right or privilege applicable to an officer or employee of the CITY including, but not limited to, Worker's Compensation coverage, health coverage, Unemployment Insurance Benefits, Social Security coverage or employee retirement membership or credit.

ARTICLE 6. ASSIGNMENT AND SUBCONTRACTING

VENDOR shall not assign any of its rights, interest or obligations under this Agreement, or subcontract any of the SERVICES to be performed by it under this Agreement, without the prior express written consent of the City Manager of the CITY. Any such subcontract, assignment, transfer, conveyance, or other disposition without such prior consent shall be void and any SERVICES provided thereunder will not be compensated. Any subcontract or assignment properly consented to by the CITY shall be subject to all of the terms and conditions of this Agreement.

Failure of VENDOR to obtain any required consent to any assignment, shall be grounds for termination for cause, at the option of the CITY and if so terminated, the CITY shall thereupon be relieved and discharged from any further liability and obligation to VENDOR, its assignees or transferees, and all monies that may become due under this Agreement shall be forfeited to the CITY except so much thereof as may be necessary

to pay VENDOR'S employees for past service.

The provisions of this clause shall not hinder, prevent, or affect any assignment by VENDOR for the benefit of its creditors made pursuant to the laws of the State of New York.

This agreement may be assigned by the CITY to any corporation, agency, municipality or instrumentality having authority to accept such assignment.

ARTICLE 7. BOOKS AND RECORDS

VENDOR agrees to maintain separate and accurate books, records, documents and other evidence and accounting procedures and practices which sufficiently and properly reflect all direct and indirect costs of any nature expended in the performance of this Agreement.

ARTICLE 8. RETENTION OF RECORDS

VENDOR agrees to retain all books, records and other documents relevant to this Agreement for six (6) years after the final payment or termination of this Agreement, whichever later occurs. CITY, or any State and/or Federal auditors, and any other persons duly authorized by the CITY, shall have full access and the right to examine any of said materials during said period.

ARTICLE 9. INSURANCE

For all of the SERVICES set forth herein and as hereinafter amended, VENDOR shall maintain or cause to be maintained, in full force and effect during the term of this Agreement, at its expense, Workers' Compensation insurance, liability insurance covering personal injury and property damage, and other insurance with stated minimum coverages, all as listed below. Such policies are to be in the broadest form available on usual commercial terms and shall be written by insurers of recognized financial standing satisfactory to the CITY who have been fully informed as to the nature of the SERVICES to be performed.

Except for Workers' Compensation and professional liability, the CITY shall be an additional insured on all such policies with the understanding that any obligations imposed upon the insured (including, without limitation, the liability to pay premiums) shall be the sole obligation of VENDOR and not those of the CITY. Notwithstanding anything to the contrary in this Agreement, VENDOR irrevocably waives all claims against the CITY for all losses, damages, claims or expenses resulting from risks commercially insurable under this insurance described in this Article 13. The provisions of insurance by VENDOR shall not in any way limit VENDOR'S liability under this Agreement.

<u>Type of Coverage</u>	<u>Limit of Coverage</u>
Worker's Compensation	Statutory
Employer's liability or similar insurance	\$1,000,000 each occurrence
Automobile liability	\$1,000,000 aggregate
Bodily Injury	\$1,000,000 each occurrence
Property Damage	\$1,000,000 each occurrence
Comprehensive General Liability, including Broad form contractual Liability, bodily injury and property damage	\$1,000,000 aggregate \$2,000,000 each occurrence
Professional liability (If commercially available for your profession)	\$1,000,000 aggregate \$2,000,000 each claim

VENDOR shall attach to this Agreement certificates of insurance evidencing VENDOR'S compliance with these requirements.

Each policy of insurance shall contain clauses to the effect that (i) such insurance shall be primary without right of contribution of any

other insurance carried by or on behalf of the CITY with respect to its interests, (ii) it shall not be cancelled, including, without limitation, for non-payment of premium, or materially amended, without fifteen (15) days prior written notice to the CITY, directed to the City Manager, the Corporation Counsel and to the Department Head and the CITY shall have the option to pay any necessary premiums to keep such insurance in effect and charge the cost back to VENDOR.

To the extent it is commercially available, each policy of insurance shall be provided on an "occurrence" basis. If any insurance is not so commercially available on an "occurrence" basis, it shall be provided on a "claims made" basis, and all such "claims made" policies shall provide that:

A. Policy retroactive dates coincide with or precede VENDOR'S start of the performance of this Agreement (including subsequent policies purchased as renewals or replacements);

B. VENDOR will maintain similar insurance for at least six (6) years following final acceptance of the SERVICES;

C. If the insurance is terminated for any reason, VENDOR agrees to purchase an unlimited extended reporting provision to report claims arising from the SERVICES performed or goods provided for the CITY; and

D. Immediate notice shall be given to the CITY through the City Manager of circumstances or incidents that might give rise to future claims with respect to the SERVICES performed under this Agreement.

ARTICLE 10. INDEMNIFICATION

VENDOR agrees to defend, indemnify and hold harmless the CITY, including its officials, employees and agents, against all claims, losses, damages, liabilities, costs or expenses (including, without limitation, reasonable attorney fees and costs of litigation and/or settlement), whether

incurred as a result of a claim by a third party or any other person or entity, arising out of the SERVICES performed and supplied pursuant to this Agreement which the CITY or its officials, employees or agents, may suffer by reason of any negligence, fault, act or omission of VENDOR, its employees, representatives, subcontractors, assignees, or agents.

In the event that any claim is made or any action is brought against the CITY arising out of the negligence, fault, act, or omission of an employee, representative, subcontractor, assignee, or agent of VENDOR either within or without the scope of his respective employment, representation, subcontract, assignment or agency, or arising out of VENDOR'S negligence, fault, act or omission, then the CITY shall have the right to withhold further payments hereunder for the purpose of set-off of sufficient sums to cover the said claim or action. The rights and remedies of the CITY provided for in this clause shall not be exclusive and are in addition to any other rights and remedies provided by law or this Agreement.

ARTICLE 11. PROTECTION OF CITY PROPERTY

VENDOR assumes the risk of and shall be responsible for, any loss or damage to CITY property, including property and equipment leased by the CITY, used in the performance of this Agreement and caused, either directly or indirectly by the acts, conduct, omissions or lack of good faith of VENDOR, its officers, directors, members, partners, employees, representatives or assignees, or any person, firm, company, agent or others engaged by VENDOR as an expert consultant specialist or subcontractor hereunder.

In the event that any such CITY property is lost or damaged, except for normal wear and tear, then the CITY shall have the right to withhold further payments hereunder for the purposes of set-off in sufficient sums to cover such loss or damage.

VENDOR agrees to defend, indemnify and hold the CITY harmless from any and all

liability or claim for loss, cost, damage or expense (including, without limitation, reasonable attorney fees and costs of litigation and/or settlement) due to any such loss or damage to any such CITY property described in this Article.

The rights and remedies of the CITY provided herein shall not be exclusive and are in addition to any other rights and remedies provided by law or by this Agreement.

ARTICLE 12. CONFIDENTIAL INFORMATION

In the course of providing the SERVICES and/or goods hereunder, VENDOR may acquire knowledge or come into possession of confidential, sensitive or proprietary information belonging to CITY. VENDOR agrees that it will keep and maintain such information securely and confidentially, and not disclose such information to any third parties, including the media, nor use such information in any manner publically or privately, without receiving the prior approval, in writing, of the CITY authorizing such use. VENDORS obligations under this clause to maintain the confidentiality of such information and to refrain from using such information in any manner without the prior written approval of the CITY shall survive the termination or expiration of this Agreement.

ARTICLE 13. TERMINATION

The CITY may, by written notice to VENDOR effective six (6) months upon mailing and failure of VENDOR to cure within such six (6) month period, terminate this Agreement in whole upon the material default of VENDOR to comply with any of the terms or conditions of this agreement, or (ii) upon the VENDOR becoming insolvent or bankrupt.

The rights and remedies of the CITY provided herein shall not be exclusive and are in addition to any other rights and remedies provided by law or this Agreement.

ARTICLE 14. NO ARBITRATION

Any and all disputes involving this Agreement, including the breach or alleged breach thereof, may not be submitted to arbitration unless specifically agreed thereto in writing by the City Manager of the CITY, but must instead only be heard in the Supreme Court of the State of New York, with venue in Orange County.

ARTICLE 15. GOVERNING LAW

This Agreement shall be governed by the laws of the State of New York. VENDOR shall render all SERVICES under this Agreement in accordance with applicable provisions of all federal, state and local laws, rules and regulations as are in effect at the time such SERVICES are rendered.

ARTICLE 16. ENTIRE AGREEMENT

The rights and obligations of the parties and their respective agents, successors and assignees shall be subject to and governed by this Agreement, including Schedule A, which supersedes any other understandings or writings between or among the parties.

ARTICLE 17. MODIFICATION

No changes, amendments or modifications of any of the terms and/or conditions of this Agreement shall be valid unless reduced to writing and signed by the party to be bound. Changes in the scope of SERVICES in this Agreement shall not be binding, unless prior to the performance of any such SERVICES, the City Manager of the CITY, after consultation with the Department Head and Corporation Counsel, executes an Addendum or Change Order to this Agreement, which Addendum or Change Order shall specifically set forth the scope of such extra or additional SERVICES. Unless otherwise specifically provided for therein, the provisions of this Agreement shall apply with full force and effect to the terms and conditions contained in such Addendum or Change Order.

IN WITNESS THEREOF, the parties hereto have executed this Agreement as of the date set forth above.

THE CITY OF NEWBURGH

MOBILE LIFE SUPPORT SERVICES, INC.

BY: _____
RICHARD F. HERBEK,
CITY MANAGER

BY: _____
SCOTT WOEBSE
VICE PRESIDENT & COO

DATE: _____

DATE: _____

SCHEDULE A
SCOPE OF SERVICES

SCHEDULE A
SCOPE OF SERVICES

PROPOSAL TO PROVIDE
**EMERGENCY MEDICAL
SERVICES,
RESPONSE AND TRANSPORT
FOR THE
CITY OF NEWBURGH**



SUBMITTED BY
**MOBILE LIFE SUPPORT
SERVICES, INC.**

Table of Contents

<u>Content</u>	<u>Page</u>
Cover Letter	3
Proposal	5
911 EMS Coverage	6
Standby EMS Coverage	6
Response Time Criteria	6
Response Time Penalty Payments	7
Certifications	7
EMS Call Mapping 2010	8
Pricing Proposal	10
City of Newburgh Initiatives	12
Heart-Healthy Newburgh	13
Recruitment and Training Initiative	14
Lead Sponsorship for Newburgh Night Out Against Crime	14
Company Information	15
Corporate Profile	17
Administrative Team	19
Table of Organization	22
National Accreditation	23
Emergency Communication Center	24
Special Operations Response Team (SORT)	26
Tactical Emergency Medical Services (TEMS)	27
Lifeguard Air Rescue	28
Mobile Life Support Services Education Division	29
Continuous Quality Improvement (CQI) Program	31
References	32

March 24, 2011

Mayor Nicholas Valentine, and
Members of the City Council
City Hall
83 Broadway
Newburgh, New York 12550

Dear Mayor Valentine and City Council Members:

This year Mobile Life Support Services will celebrate its 30th year of service to the City of Newburgh and communities throughout the Hudson Valley. Mobile Life Support Services was born on Dubois Street, and has continued to reinvest in itself and continued to grow, and has become a nationally recognized EMS agency of excellence. As a women-owned business, City of Newburgh property owner and taxpayer, I am extremely proud to be one of the City's success stories. I am also pleased that throughout the thirty years *we have never charged the City for the EMS coverage we provide, and we have no intention of doing so in the future.*

As our current contract expires on April 1, 2011, I would like to submit the attached EMS proposal for your consideration. This proposal is based upon a two (2) year agreement. I believe it will address any questions or concerns regarding our current and future performance as well as including some future initiatives including:

- A 911 Response Time *better* than the recognized national standard. If Mobile Life fails to achieve this standard, A penalty clause will be implemented.
- Creation of an Emergency Services Task Force
- Providing CPR training and defibrillators to the City in a Healthy Newburgh Program.
- Recruitment, training, and employment of eligible City residents for EMS careers.
- Becoming the lead sponsor for the annual Newburgh Night Out Against Crime.
- Detailed descriptions of the other ancillary services that we make available to the City.

I sincerely hope you will consider this proposal and grant us the opportunity to continue to serve the community where Mobile Life Support Services started three

decades ago. It might also be both helpful and educational for you to see first-hand the technology and people that are working behind the scenes to make sure that you have highly trained EMS professionals respond in a timely manner when and where you need them. I invite you to tour our facility at your convenience. Thank you.

In service,

Gayle Metzger RN, BA
President and CEO
Mobile Life Support Services, Inc.

Proposal to Provide

Emergency Medical Services
(EMS)

For the

City of Newburgh

Proposal to Provide
Emergency Medical Services (EMS)
For the City of Newburgh

Under this two (2) year proposal, Mobile Life Support Services (MLSS) would offer the City of Newburgh the following services that would provide a state-of-the-art, comprehensive Emergency Medical Service (EMS) Plan of coverage to the City and its residents *at no cost to the City*.

Emergency 911 EMS Coverage

MLSS will provide a minimum of two (2) fully equipped and staffed Paramedic Ambulances dedicated to covering all 911 EMS calls originating in the City of Newburgh twenty-four (24) hours a day. In addition, when emergency call volume arises that exceeds the ability of these units to respond without delay to a 911 call, additional on-duty Paramedic ambulances located in the City will be utilized to either respond to the scene or to standby to await additional calls.

Stand-by Coverage

MLSS will provide additional staffed Paramedic Units to be utilized on approved stand-by assignments within the City, and will not utilize the dedicated units for these assignments. In addition, MLSS will provide the resources of our *Special Operations Response Teams (SORT)* and *Tactical Emergency Medical Services (TEMS)* teams for deployment in the City without cost. Additional information on these units is covered later in this proposal. Standby Coverage might be for a single incident such as a working structure fire, or for City sponsored multi-day events at the waterfront, public safety emergency incidents, and events sponsored by local non-profit agencies. While MLSS will provide no-cost coverage to local community agencies for appropriate events they host that require EMS to be present, private for-profit concerns requiring such coverage will be billed for the cost of the required EMS coverage.

Response Time Criteria

MLSS does not delineate response time criteria on 911 EMS Emergency calls based upon the designations of ALS or BLS. Emergency (Code 3) responses all are held to the same response time criteria. MLSS does recognize the national guidelines of "ALPHA" response calls, which are non-life threats which do not require an emergency response, but do require medical evaluation and possible non-emergency ambulance transportation. This is done to minimize the risk to both EMS responders and the general public caused by an unnecessary emergency response. With this clarification to the RFP criteria, we propose the following:

- Response time: MLSS will adhere to a response time criteria of seven (7) minutes (defined as 0:07:59) in at least 90% of all emergency responses (excluding "ALPHA" responses). Said response time is from the assignment of the 911 call to MLSS until the arrival of a MLSS unit on the scene of the emergency call. This exceeds the nationally accepted response time criteria of eight (8) minutes (0:08:59)

- Penalty: MLSS agrees to compensate the City of Newburgh in the amount of \$1,000.00 per percentage point below the monthly 90% response time performance criteria of seven (7) minutes. For example: If the monthly response time performance averages only 88% of the 911 EMS calls, minus "ALPHA" responses, MLSS would pay the City a penalty of \$2,000.00 for that month.
- Exceptions to response time and penalty commitments: While MLSS has every intention to meet the criteria identified above, we will do so without putting either the MLSS staff or the citizens of the City of Newburgh at risk due to inappropriate emergency responses during weather conditions and situations beyond our control. This can include environmental issues such heavy rain, snow, ice, fog, or flooding conditions, or due to road closings or similar conditions affecting route of travel. Exceptions to the response time criteria will also apply to when the two (2) dedicated ambulances are already on 911 EMS calls in the City and additional units from our fleet will be reassigned to cover additional calls. Should the aforementioned conditions have a negative effect on the response time criteria or penalties, MLSS shall advise the City of the situation and petition for an appropriate exemption.
- Response Time reporting and tracking: While MLSS will submit a response time performance report each month for the determination of adherence to the response time criteria and for the assessment of penalties (if appropriate), the City may request the live-time documentation of any selected 911 responses in question. All MLSS ambulances are equipped with Automatic Vehicle Locators (AVL) and their movements are tracked live-time while being digitally recorded for archiving. In addition, communication between the Emergency Dispatch Center and the ambulances is also digitally recorded and archived.

Certifications:

MLSS is a certified Ambulance service under the New York State Department of Health's Bureau of Emergency Medical Services, and is credentialed by the Hudson Valley Regional Emergency Medical Services Council (HVREMSCO) as an Advanced Life Support Paramedic Service. All MLSS EMS Staff are certified by NYS at either the Emergency Medical Technician (EMT) or Emergency Medical Technician-Paramedic (EMT-P) level of care.

MLSS is also *Nationally Accredited by the Commission on the Accreditation of Ambulance Services (CAAS)*, and is the only privately owned service to qualify for this highest level of distinction in New York State. Additional information about CAAS is provided in this proposal.

2010 EMS CALL
MAPPING

CITY OF NEWBURGH

Proposal Pricing

Proposal Pricing:

Mobile Life Support Services would provide the dedicated E-911 Emergency Medical Services (EMS) for the City of Newburgh with no municipal fee or subsidy for the life of the agreement. The City of Newburgh would not be financially responsible for any uncollected patient invoices or bad debt, and will have no fiduciary responsibility in the housing or operation of the EMS services provided by Mobile Life Support Services.

That Mobile Life Support Services will provide documentation of system performance on a monthly basis and will provide administrative support to representatives of the City of Newburgh to continuously improve the services provided to the citizens of the City, and the preparedness of the City to handle all emergencies it may face.

This proposal also includes the continuation of our existing understanding that the transportation and treatment of anyone in the custody of the Newburgh Police Department and the transportation and treatment of any City officers and employees while at work shall be transported to the hospital at no expense to the City of Newburgh. MLSS reserves the right to bill the patient or their insurer as the financially responsible party for services rendered.

Penalties:

Mobile Life Support Services will pay the City of Newburgh a penalty in the amount of \$1,000.00 per percentage point per month that we fail to provide the nationally recognized response time performance of seven (7) minutes (0:07:59) in 90% of all 911 EMS emergency calls (excluding non-emergent "ALPHA" responses), as identified previously in this Proposal.

City of Newburgh Initiatives

City of Newburgh Initiatives

Mobile Life Support Services, as part of our continuing effort to support our local communities, would like to propose three specific initiatives crafted specifically for the City of Newburgh. These initiatives target the safety and health of those who live, work, and visit the City, and a few of the initiatives can also reduce expenditures the City now funds. All of these initiatives would require coordination between representatives of the City and MLSS, as follows:

Initiative: City of Newburgh Emergency Services Task Force

Under this initiative MLSS would propose that we work with the City leaders and the heads of the various City Emergency services to establish a Task Force that would meet at least monthly to discuss and plan for the effective delivery of all emergency services throughout the City. While MLSS through our SORT and TEMS teams provides emergency support services to the City Police and Fire Departments, a more comprehensive pre-plan for how emergency incidents are handled in the City would benefit all departments and the City collectively. This would aid in planning for large events to be held in the City; emergency conditions secondary to severe weather conditions, incidents of large public gatherings, or similar incidents and conditions.

Initiative: A Heart Healthy Newburgh

Under this initiative we would utilize a grant provided by Mobile Life Support Educational Resources (MLSER), Inc., a not-for-profit 501-C3 foundation started by MLSS for community education endeavors. The grant would be used to improve survivability of cardiac arrest victims in the City of Newburgh, and would include:

- The training of any/all City employees, designated by the City, in the current standards and techniques of performing Cardiopulmonary Resuscitation (CPR), and the use of an automated electronic defibrillator (AED) to defibrillate cardiac arrest victims.
- Outfitting of all trained personnel with individual pocket face-masks for use during CPR, which would protect them from any possible infection.
- The purchase and deployment of AED's into City owned and operated buildings and properties, subject to discussions with the City and the formation of a Healthy Newburgh Action Plan. This will be limited to one (1) AED per contract year.
- Recertification training of all CPR-AED Certified personnel every two years.
- MLSS would coordinate with St. Luke's Cornwall Hospital, the Greater Newburgh Health Center, and the American Heart Association for public education and awareness of Heart Disease and stroke related issues, and the need for good preventive health.

Initiative: Recruitment and Training of Eligible City Residents for Careers in EMS

Under this initiative MLSS would work with representatives of the City, Community Agencies, and Faith-Based Organizations, to identify qualified City residents as candidates to receive free EMS career training and eventual employment as a NYS certified Emergency Medical Technician (EMT). The elements of this specific initiative include:

- Identifying the various stakeholder organizations to participate in a committee for the purpose of the recruitment of qualified candidates.
- Interviewing and evaluating qualified City residents applying for the training opportunity.
- Enrollment of up to five (5) eligible candidates into the certified EMT programs conducted locally each semester by MLSS. This would include additional mentoring of identified students to help them to successfully meet all NYS requirements.
- Providing that the eligible candidates meet the criteria established, they will be hired as an intern at MLSS and receive compensation while they secure EMS experience assigned to a MLSS Ambulance team pending the completion of their NYS Certification process.
- Upon receiving their NYS EMT Certification, and providing all other MLSS employment qualifications are met, the candidate will be offered a full-time EMT position with MLSS. The successful candidate will be compensated as a NYS Certified EMT and receive a paid benefit package, including family health insurance, from MLSS.

Initiative: Lead Sponsor for the Newburgh National Night Out Against Crime

While MLSS has supported the National Night Out Against Crime throughout our service area, we were struck by the plight that the planners faced in 2010. It appeared that the event may have had to be scaled down or possibly cancelled when they were faced with a dramatic reduction in donations used to fund the event. While MLSS stepped in as the lead sponsor on an emergent basis in 2010, we are proposing that, in addition to the other charitable organizations we support in the Newburgh Community, that we will dedicate the funds necessary to be the lead sponsor for the event for the duration of our partnership with the City as their EMS provider. MLSS will coordinate with the planners of the event to establish the required amount to budget for funding each year. We recognized a similar problem a number of years ago, seeing the funding difficulties faced by the Greater Newburgh YMCA and their Camp Robbins. It led us to become a corporate supporter for the YMCA, and today we remain a leading corporate sponsor for the Greater Newburgh YMCA. We view these as investments in the youth of Newburgh.

ADDITIONAL
INFORMATION

Company Information

- Corporate Profile; Administrative Staff; Table of Organization
- National Accreditation by the Commission on Accreditation of Ambulance Services (CAAS)
- Mobile Life Support Services Emergency Communication Center
- Special Operations Response Team (SORT)
- Tactical Emergency Medical Services (TEMS) Team
- NYSP Lifeguard Air Rescue
- Mobile Life Support Services Educational Services
- Continuous Quality Improvement (CQI) Program
- References



Mobile Life Support Services, Inc.



Corporate Profile

The following information sheet will help to familiarize you with Mobile Life Support Services, Inc., and provide you with relevant information about the scope of the services provided.

Legal Corporate Name: Mobile Life Support Services, Inc.

Corporate Headquarters: 3188 Route 9W
New Windsor, New York 12553

Contact Information: Telephone: (845) 562-4368
Fax: (845) 562-4055
E-Mail: Mail@Mobilelife.com
Website: www.Mobilelife.com

Type of Business: Commercial Paramedic Ambulance Service

Certified by: New York State Department of Health Bureau of EMS

National Accreditation: The Commission on Accreditation of Ambulance Services (CAAS)

Owner: Gayle Metzger RN, President and CEO

Founded: 1981 By Gayle and Rick (deceased) Metzger in Newburgh, N.Y..

Area of Operation: Orange, Ulster, Dutchess, and Rockland Counties

Current Employment: 374 Full and Part Time Staff

Emergency Vehicles: 60

Emergency Stations: 21 (See attached map)

Services Provided: Comprehensive EMS Operations and Training

- 911 Emergency Paramedic Ambulance (47 Ambulances)
- Paramedic First Response Services (5 Response Units)
- Emergency and Non-Emergency Ambulance Transportation (Hospitals & Nursing Facilities)
- Special Operations Response Team (SORT) (3 Units)
- Tactical Emergency Medical Services (TEMS) Team
- HAZMAT Response with Orange and Ulster County
- Helicopter Medevac with NYSP Aviation (*LIFEGUARD-17*)
- Emergency Communications Center (Secondary 911 PSAP)
- Leased staffing of Volunteer Ambulance Services

- Special Event EMS Planning and Operations
- Disaster Planning and Training Programs
- Emergency Medical Services Training Division
- Community CPR and First Aid Training
- Medical Billing Services

Communities Served:

Provides Primary 911 Services to the following communities:

- City of Newburgh
- City of Middletown
- City of Kingston
- Village of Fishkill
- Village of Wappingers Falls
- Town of Newburgh (New Hamburg Ambulance District)
- Town of Fishkill (Ambulance District No. 1)
- Town of Lloyd
- Town of Marlborough
- Town of Ulster
- Town of Wawayanda
- Town of Rosendale
- Town of Otisville/Mt. Hope

Provide Paramedic and Mutual Aid Services to the following communities:

- Town of Newburgh
- Town of Cornwall
- Town of Highlands
- Town of Montgomery
- Town of Crawford
- Town of Wallkill
- Town of Goshen
- Town of Hamptonburgh
- Town of Chester
- Village of Florida
- Town of Monroe
- Town of Woodbury
- Town of Fishkill
- Town of East Fishkill
- Town of Marlborough
- Town of New Paltz
- Town of New Windsor
- Town of Plattekill
- Town of Rochester
- Hamlet of Wallkill
- Town of Shawangunk

Yearly Call Volume:

Over 70,000 calls per year

Mobile Life Support Services Administrative Team

The following is a brief list of the MLSS Administrators. An addendum has been included which includes a more expansive bio on each Administrator that we use in our Staff Orientation Program, as well as our current Organizational Chart.

Gayle Metzger	President and Chief Executive Officer
Scott Wobse	Vice-President and Chief Operating Officer
Edward Horton	Vice President of Staff Development
Timothy Scannell	Chief Financial Officer
Andrew La Marca	Director of Business Development
Kevin Hayes	Director of Logistics
Richard Miller	Director of Operations
William Jeffries	Director of Staff Development

Note: These eight Administrators have a total of 163 years of experience with Mobile Life Support Services, and collectively over 200 years in the EMS Industry.



Kevin Hayes

Kevin started his emergency services career with the Coldenham Fire Department which sponsored him his original EMT course. He was trained at Horton Hospital under the instruction of Andy LaMarca. He joined Mobile Life in July 1987 as an EMT and in 1989 graduated from the Dutchess Community College Paramedic Program. He also worked as a Respiratory Therapist at St. Luke's Hospital. Kevin progressed through the ranks of Mobile Life serving as a Dispatcher, Paramedic, Senior Paramedic and Paramedic Supervisor. In 1988 Kevin was promoted to Assistant Director of Field Operations and then to Director of Field Operations in 2000. Since 2002 Kevin has been functioning as the Director of Logistics, overseeing the Information Technology, Equipment, Vehicles and the company's infrastructure. Kevin resides in Montgomery and is the proud father of 2 daughters. Kevin can be reached at 845-562-4368 ext. 208 or khayes@mobilelife.com

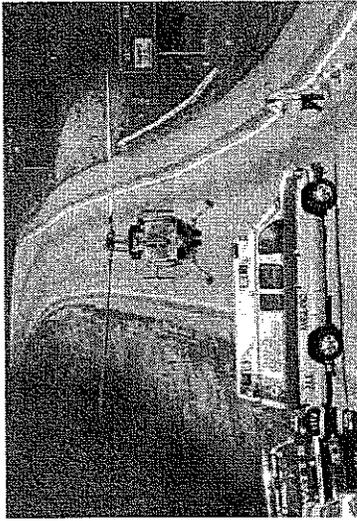


Richard Miller

Rich first joined the Mobile Life team in 1988 as an EMT. Having inherited a penchant for clinical excellence from his father (who has been a Paramedic since 1985) Rich spent many years as a clinician, educator and manager of emergency medical systems. Currently, Rich is the Director of Field Operations for MLSS. As such he is responsible for day to day management and coordination of the MLSS system. Before being promoted to Director of Field Operations he previously served as a Paramedic Field supervisor and Assistant Director of Operations for MLSS. He is the proud father two young children and resides in Montgomery. Rich can be reached at 845-562-4368 ext. 246 or rmiller@mobilelife.com



Mobile Life Support Services.



- Gayle Metzger*
Chief Executive Officer
- Scott Woebs*
VP /Chief of Operations
- Edward Horton*
VP of Staff Development
- Timothy Scannell*
Chief Financial Officer
- Andrew LaMarca*
Director of Business Development
- Kevin Hayes*
Director of Logistics
- Richard Miller*

Mobile Life Support Services, Inc.
Corporate Headquarters
3188 Route 9W
New Windsor, NY 12553



Tel: 845-562-4368



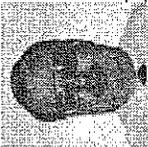
Gayle Metzger

Gayle Metzger first became an EMT in 1976 with the New Palz Rescue Squad. She loved the field of EMS and began working for a private ambulance company as well. In 1980 she married Rick Metzger and took a Level III (Critical Care Technician) class. In 1981, she and Rick incorporated Mobile Life Support. Gayle established the billing department, did most of the creative work (including design of the MLSS patch and Paramedic patch) dispatched, and was the "last crew out" most days and almost every night of the week. Gayle holds an AA degree in Social Science from Ulster Community College, a BS in Psychology from SUNY New Palz and an RN from Dutchess Community College. She is the author of "Kid-Care, What to do until the Ambulance Arrives" for parents and babysitters, and in 1987 she authored and coordinated a program for Paramedics titled "Mobile Intensive Care Paramedic" which taught Paramedics many Critical Care Nursing skills. The program, in a modified form, is still being taught today. In 1999, upon Rick's sudden death, she took over as President and CEO of Mobile Life Support Services, Inc. She lives in Montgomery with her dad and 2 bloodhounds, Jonah and Dixie. She can be reached at 562-4368, ext. 203 or GMetzger@mobilelifecare.com or on www.myspace.com/MobileLifesupportservices



Scott Woebe

Scott is the Vice President / Chief Operations Officer and a member of the Board of Directors of Mobile Life. As Gayle's "right hand" he oversees all operational aspects of Mobile Life. He first joined the Mobile Life team in 1985 as a Paramedic. Before assuming his current post of Chief of Operations, he previously served as a Supervisor, Director of Air-Medical Services, and Director of Human Resources for MLSS. Scott pioneered Advanced Life Support in the New Palz area of Ulster County and has a long and distinguished history of leadership in EMS throughout the Hudson Valley. He spearheaded the first EMS Flight and Air Rescue Program with the New York State Police in 1994 and continues to provide operational oversight to the Lifeguard Air Rescue program in the Hudson Valley. An expert in system status management, Scott has been instrumental in bringing advanced procedures, system status and resource allocation to the forefront of EMS in the Hudson Valley. Scott resides in New Palz with his wife and two teenage children. Scott can be reached 845-562-4368 ext 206 or swoebe@mobilelife.com.



Edward Horton

Ed Horton is the Vice President in charge of Staff Development for Mobile Life Support Services, Inc. In this capacity, he is a member of the MLSS Board of Directors and is administratively responsible for the areas of Human Resources, Quality Improvement and EMS Education. He is also the designated Controlled Substances Agent. Prior to joining the MLSS management team in 1997, he held various administrative and clinical positions in the public, hospital-based, not-for-profit and private sectors of EMS. Ed is a NYS EMS CJC and Regional Faculty member. He is a certified Instructor of ACLS, PALS, PHTLS and AMLS. He is actively involved with the Hudson Valley Regional EMS Council and has held various officer positions with that organization since 1980. He is the 1997 recipient of the New York State EMS Council's EMS Leadership Award. He holds a NYSDOH certificate as an EMT-Paramedic and has a Bachelor of Science degree in Nursing and is licensed as a Registered Professional Nurse in the State of New York. He has been involved in EMS since 1974. Ed can be reached at 845-562-4368 ext.242 or ehorton@mobilelife.com.



Timothy Scannell

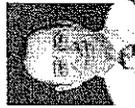
Born and raised in the Hudson Valley, Tim started his EMS career as a member of the Philipstown VAC in 1986. He joined Mobile Life as an EMT in 1993 after graduating from Northeastern University and working two years at Bankers Trust Co. in New York. He has held various positions at MLSS including Paramedic, Flight Paramedic, Field Supervisor, and Comptroller. He has been Chief Financial Officer since 2005. He is responsible for all financial aspects of Mobile Life Support. Specifically, he serves as Trustee for the 401k plan, is responsible for the billing office, participates in contract design and negotiation, and manages Mobile Life's insurance policies and banking relationships. Tim resides in the Hamlet of Walkkill with his wife Jennifer and daughters Samantha and Sydney. Tim can be reached at 845-562-4368 ext.222 or tscannell@mobilelife.com.



William Jeffries

William began his EMS career as a junior volunteer at the age of 16. While attending college at SUNY New Palz, he worked nights as an EMT for MLSS to pay for tuition. He completed Paramedic training at Dutchess College where he now holds an Adjunct Faculty position. Will "grew up" in the Mobile Life system serving in the positions of EMT, Paramedic, Flight Paramedic, and Field Supervisor from 1995-2002. Will spent two years serving as the Regional Training Coordinator for the Hudson Valley. He has also previously held management positions

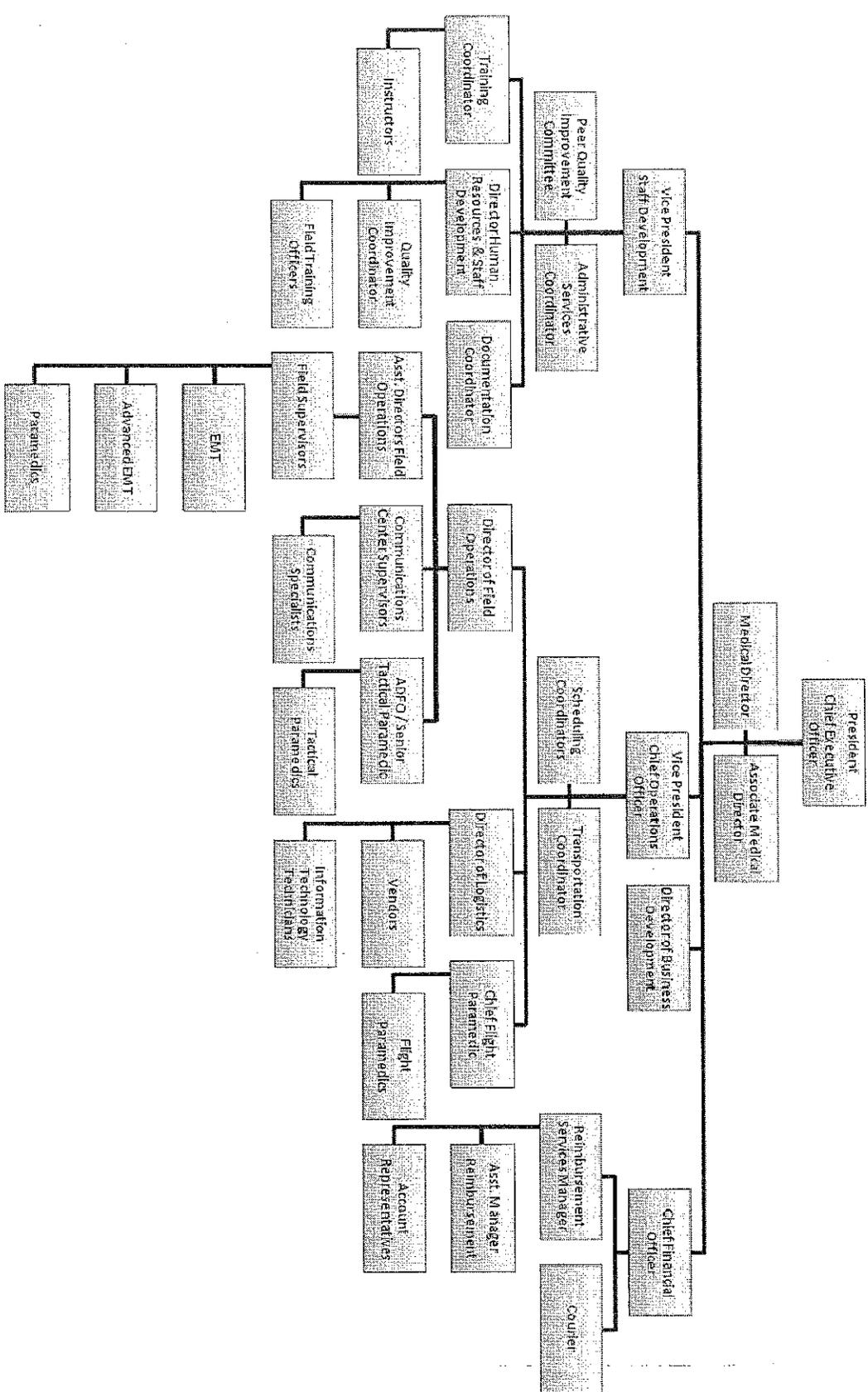
in Quality Assurance, Operations, and Training in NYC. In the fall of 2006, Will returned to his roots at MLSS and became the newest and youngest member of the administrative team. As Director of Staff Development, Will assists the two Vice Presidents in numerous projects; specifically he's responsible for hiring, personnel management, quality improvement, benefits coordination, policy development and orientation of new staff. William can be reached at 845-562-4368 ext. 224 or wjeffries@mobilelife.com.



Andy LaMarca

Andy La Marca started his career in EMS by helping to form a volunteer ambulance service in Staten Island in 1972 even before he became an EMT. He was trained as an EMT, EMT Instructor, and subsequently as Paramedic at Beekman Downtown Hospital in their first Paramedic Course, before becoming the EMS Director there in 1977. In 1979 he became the Pre-Hospital Emergency Care Coordinator to run both the Ambulance Service and all EMS Programs at Horton Hospital. In 1991, MLSS agreed to assimilate the Horton Ambulance into its operations and opened its' Middletown Station. Andy became the Director of Development and a Paramedic Supervisor at MLSS. Andy is a NYS Regional Faculty Member for the Department of Health, and a longstanding BCLS/ACLS/PALS instructor, faculty member, and volunteer for the AHA. He is a Delegate from the Orange County EMS Council, the Hudson Valley Regional EMS Council, and is the HVREMSCO Delegate at the New York State Emergency Medical Services Council (SEMSCO), where he is the Chair and serves on a number of Committees and Technical Advisory Groups (TAGs). Andy is the current Chairman of the United New York Ambulance Network (UNYAN) which represents the commercial ambulance services in NYS. Andy lives in Greenville (Orange County), has been married to his wife Nancy for 32 years, and has two grown children. Andy can be reached at 845-562-4368 ext. 205 or alamarca@mobilelife.com

Mobile Life Support Services Organizational Chart



National Accreditation

In 1995 the Administration of Mobile Life Support Services decided to voluntarily undergo the outside evaluation of the Commission on Accreditation of Ambulance Services (CAAS). Universally recognized in the EMS industry, CAAS Accreditation epitomizes the “*Gold Standard*” in the delivery of EMS in the United States and Canada. In order to be considered for National Accreditation, each service must ensure that they document and submit all of their internal policies and procedures that cover for example:

- Corporate Organization
- State Certifications
- EMS Operations
- Quality Improvement
- Education and staff development
- Communication Center Operations
- Response Time Performance
- Community Involvement



Once this application reaches the CAAS reviewers, they thoroughly analyze each aspect of the applicant’s response, and if acceptable they will schedule a three (3) day on-site audit with a team of independent CAAS reviewers. The typical CAAS audit team is comprised of a Medical Doctor specializing in Emergency Medicine, an EMS Administrator, and a third reviewer with a background in finance and accounting. During their on-site audit the reviewers dictate what they wish to review and who they wish to speak with. Typically they will select EMS staff at random to ensure they are cognizant of the company’s policies and procedures, and will meet with the company’s Medical Director to verify his/her involvement and oversight. They also interview local hospital representatives, other emergency service agencies, and municipal representatives to evaluate the applicant’s overall performance. The review team is not allowed to provide any indication to the applicant of the overall results of the audit, but instead present their findings to the CAAS Board of Commissioners for review. Periodically throughout the year the Board reviews these findings and renders a decision on whether to Accredite the agency or not.

In 1996 we received notice that we were granted National Accreditation, which at that time was only granted to less than 100 EMS agencies. Every three years we must re-apply and undergo the same process. We are proud to say that we have maintained the “Gold Standards” of CAAS ever since we received it, scoring a perfect score without any deficiencies in our last review. There are still only 120 EMS Agencies CAAS accredited.

Our staff is proud to wear the CAAS logo on our uniforms and to display the Accreditation seal on our vehicles. More importantly, those we serve have the assurance of knowing that they are being cared for by some of the best EMS professionals throughout the United States and Canada, and by a company that strives for excellence.

Emergency Communications Center (ECC)



Mission

The MLSS Emergency Communication Center (ECC) is responsible for the coordination and dispatching of all MLSS ambulances and emergency response teams to both Emergency 911 EMS calls and to non-emergency requests for service. The ECC is a secondary Public Service Answering Point (PSAP) for the Orange County 911 Communication Center, and is linked via telephone and radio to both the Ulster and Dutchess County Emergency Communication Center.

Equipment

The MLSS ECC is configurable to support up to seven (7) dispatchers at their own individual dispatch desks. They use a Computer Aided Dispatch (CAD) system that tracks critical dispatch information, data, and response times. Each station is equipped to operate on multiple VHF and UHF radio frequencies and landlines. The ECC is equipped with both battery back-up and an automatic emergency generator capable of supplying uninterrupted power and with a bank of cellular telephones that can be immediately utilized should the landline telephones experience service interruptions. The ECC transmits dispatch information to the responding crew via radio, while simultaneously transmitting the call information to the responding crew's portable computer, which is used to generate the electronic patient care record. Each ambulance is equipped with its own internet WiFi that enables this data transmission between the ECC and ambulance, and also enables the ambulance to transmit medical information and patient EKG data to the receiving hospital.

The ECC is equipped with a digital recording system that records all telephone and radio traffic that passes through the dispatch center, and archives it for future retrieval if necessary. The ECC is also able to track all on-duty units by means of their automatic vehicle locator (AVL) system, which provides the live-time tracking and status of every MLSS emergency vehicle in operation, and project them on each Dispatchers computer monitor as well as on a large map in the ECC. This uses satellite global positioning system technology and updates itself every six (6) seconds.

The ECC also utilizes the nationally approved Priority Medical Dispatching System to provide pre-arrival emergency medical instructions to a 911 caller in order to assist patients until the arrival of the ambulance.

Special Operations Response Team (S.O.R.T.)



Mission

To provide specialized emergency medical support for the following types of incidents:

- Multiple Casualty Incidents (MCI)
- HAZMAT Responses
- Fire ground Firefighter Rehab
- Mass Gathering Events (Planned/Unplanned)
- Medical Facility Evacuations

Equipment

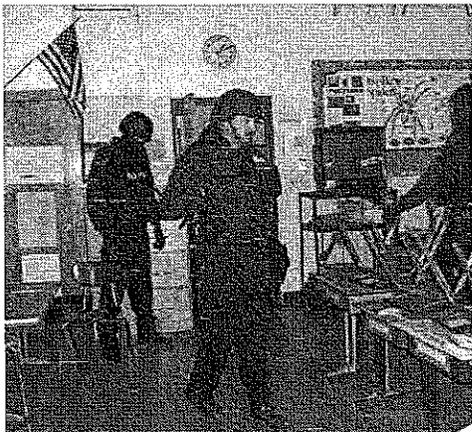
MLSS operates three (3) SORT vehicles, currently deployed for response in the Cities of Newburgh, Middletown, and Kingston. Should MLSS be designated as the EMS responder for the City, a SORT unit will be stationed in the City of Newburgh. Each SORT vehicle is equipped with:

- Bulk medical and trauma supplies
- Portable stretchers and backboards
- Portable chairs
- Portable tents
- Fluid/electrolyte replacement solutions
- Drinking water
- Ice chests
- Cooling/misting fans
- Blankets and towels
- Portable radios
- Extra oxygen tanks

Personnel

MLSS has trained in excess of 75 SORT team members, available for 24/7 emergency recall, to operate the SORT vehicles, supplies, and equipment. SORT members carry MLSS electronic pagers that can be utilized to dispatch them directly to the scene of an incident if necessary, or to one of the MLSS emergency stations to secure additional supplies or vehicles should such be necessary.

Tactical Emergency Medical Services (TEMS) Team



Mission

To provide Advanced Life Support (ALS) Emergency Medical Care to Law Enforcement officers and the general public when deployed in support of:

- Special Weapons and Tactics (SWAT) Teams
- Special Entry Teams
- Active shooter situations
- Hostage situations
- High Risk Warrant Execution/Searches

Equipment

Each TEMS Paramedic Team member is equipped with ballistic body armor and a ballistic helmet, along with an abbreviated set of ALS supplies and equipment. The equipment is designed for portability and mobility, and specifically targets the treatment of traumatic/ballistic injuries. The equipment and supplies are selected to allow the TEMS team to provide ALS care for an extended time period should they be unable to safely evacuate casualties while under fire.

Personnel

Prospective MLSS TEMS team members must meet eligibility requirements covering experience as a paramedic, clinical proficiency, and supervisory references, before undergoing multiple internal interviews. Candidates that are selected are either enrolled in a Federally approved TEMS Training program, or if that is not available, by an in-house TEMS training program utilizing the national curriculum. TEMS team members participate in monthly drills, and can be recalled while off-duty for an active deployment.

TEMS team members are unarmed, and can only function at the direction of the law enforcement team they are deployed to support.

Note: The MLSS TEMS team already has an agreement and with the City of Newburgh Police Department, and has deployed with them numerous times.

Lifeguard Air Rescue



Mission

To provide emergency on-scene advanced life support medical treatment of critically ill or injured patients, and to evacuate them by helicopter directly to a tertiary care hospital. This cooperative program, which we initiated in 1994, utilizes the New York State Police Helicopters and pilots stationed at Stewart International Airport, and Flight Paramedics provided by Mobile Life Support Services. In addition to providing routine medevac services, Lifeguard is equipped with a hoist that the Flight Paramedics can use to rescue and extricate patients in environments where the helicopter cannot land. Lifeguard is also tasked to provide standby logistics and medical support during special operations and events. One of five (5) such programs statewide, the Stewart-based program is the most active.

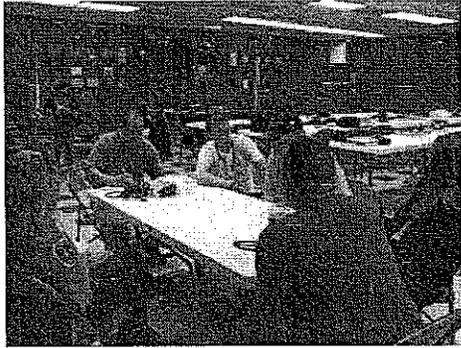
Equipment

The NYSP utilize a twin engine Bell 430 as the primary Lifeguard unit, and utilize a second single engine Bell 407 as a backup craft. Each is outfitted with a full set of ALS equipment along with a hoist and evacuation devices. The helicopters are equipped with forward looking infrared (FLIR) systems to aid them during night flights and limited visibility situations, and aids them in being able locate individuals on the ground.

Personnel

Potential Mobile Life Support Flight Paramedic candidates must meet stringent prerequisites covering experience; skills proficiency; assessment skills; ability to work under pressure; and then must pass two mandatory interviews by a review team. Before receiving Flight Training, each candidate must be vetted by the New York State Police, and if approved can then be put into the training and orientation programs. Flight Paramedics are then scheduled to cover all scheduled hours of operation of Lifeguard and are physically located at the NYSP Aviation unit at Stewart International Airport, available for immediate response.

Mobile Life Support Services EMS & Community Education Division



Mission

The MLSS Education Division has three primary missions:

- A. To provide on-going MLSS staff education and certifications.
- B. To provide high-quality EMS education and certification to local EMS, Police, and Fire Departments who require such training.
- C. To provide Community based programming in First Aid, CPR, and numerous health and safety related subjects.

Accreditations

The MLSS Education Division is credentialed by the following agencies to conduct programming:

- A. The New York State Department of Health Bureau of EMS:
 - Certified First Responder (CFR) Original and Refresher Programs
 - Emergency Medical Technician (EMT) Original and Refresher Programs
 - Emergency Medical Technician-Intermediate (EMT-I) Original and Refresher Programs
 - Emergency Medical Technician-Critical Care (EMT-CC) Original and Refresher Programs
 - Emergency Medical Technician-Paramedic (EMT-P) Refresher Program Only.
 - Continuing Medical Education (CME) Refresher Training – Conventional and Internet Based Programs
- B. The American Heart Association
 - Basic Life Support (BLS) CPR – All original and refresher programs
 - First Aid and CPR – All original and refresher programs
 - Advanced Cardiac Life Support (ACLS) Original and Refresher Programs
 - Pediatric Advanced Life Support (PALS) Original and Refresher Programs
- C. The National Association of Emergency Medical Technicians (NAEMT)
 - Pre-Hospital Trauma Life Support (PHTLS)
 - Advanced Medical Life Support (AMLS)

D. Coaching Systems: Coaching the Emergency Vehicle Operator (CEVO)

Personnel

The MLSS Education Division is comprised of over forty (40) instructors and instructor trainers, credentialed to teach either individual or multiple certification level programs. Each year they train over 500 members of local emergency service agencies, and over 1100 members of the community. Many of the instructors are full-time Paramedics and Emergency Medical Technicians with MLSS and their EMS experience greatly adds to their efficacy as instructors.

Continuous Quality Improvement (CQI) Program

Mobile Life Support Service is committed to providing the highest quality of emergency patient care, and a key element of that commitment is to ensure that we closely monitor our overall quality through a number of key indicators, or benchmarks. These benchmarks have been established and monitored over the years, and has led to continuous service improvements that continue today. Some of the benchmarks we monitor are:

- Response time performance
- Patient contact time
- Medical assessments
- Adherence to medical protocols and treatment
- Advanced Life Support skills proficiency
- Controlled substance utilization and documentation
- Medical control contact

The MLSS Medical Director, Anthony Ruvo M.D., and Associate Medical Director, Anuj Vohra, provide system-wide oversight for our Quality Improvement Committee and our full time Quality Improvement Coordinator. The QI Committee meets weekly, and is comprised of MLSS Paramedics, Emergency Medical Technicians (EMT), Administrators, and the QI Coordinator, and provides a peer review on all calls. The QI Coordinator is responsible for the daily review and monitoring of all calls, and to formulate remediation plans to address any specific or general area of concern identified in the CQI process.

In 2009, MLSS implemented an electronic patient recordkeeping system, which takes live-time data transmitted from the MLSS crews in the field by hand held computers. This data is immediately accessible by the QI Coordinator, and the electronic records enable MLSS to analyze system and individual performance to identify any corrections that need to be enacted, or any continuing medical education (CME) that our staff may require to provide the highest quality of patient care.

References



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