

City of Newburgh

Press Release

83 Broadway, Newburgh, N.Y. 12550
(845) 569-7354 – (845) 569-7370

For immediate release
November 7, 2007

CITY OF NEWBURGH REACTIVATES HEAT HOTLINE

The City of Newburgh Codes Compliance Department has announced that the Heat Hotline is in service for the winter season. Calls to the Heat Hotline are answered 24 hours a day.

This innovative program not only helps residents in the City with heating emergencies during the winter but also makes negligent landlords more accountable for their properties.

Here's how it works:

Tenants should always attempt to contact their landlord to notify them of a problem. If they get no response from their landlord contact the Codes Compliance office through the Heat Hotline Phone Number: **569-7495**.

Upon receipt of a call on the Heat Hotline, Codes Compliance officers investigate and notify the property owner if a heating emergency exists. If the landlord does not address the problem within a set amount of time, the City calls a contracted vendor to make the repairs, and sends the bill to the landlord.